

Transcript: Pamela

Blanc-5446710536486912-6281500319858688

Full Transcript

Thank you for calling Benefits 10-04. This is Pamela speaking. How may I help you? Yeah, um, I would like to cancel my, uh, medical. Who do you work for? Uh, it's a temporary service, it's ISS, but I'm working through NA- uh, NASCO. The tapping a- agency is ISS? Yes. Yeah. And the last four digits of your social? 2656. 2656. And your first and last name? My name is Betsy Tedrow. T-E-D-R-O-W. Thank you, Ms. Tedrow. For security reasons and just to make sure we are in the correct file, can you please verify your complete address and date of birth? Uh, it's 120 South Park, Norset, Illinois, 62257. My birthday is 4/4/79. Thank you for the information. We have a telephone number on file, which is 618-708-2224 and your email is your first name last name 1974 at gmail.com. Yes. All right. The cancellation process take one to two weeks for all changes to be processed. You might experience one or two deductions before it's completely canceled. Okay. Is there any else I could do for you? No. Thank you for giving us a call. Have a great rest of the day. You too. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 10-04. This is Pamela speaking. How may I help you?

Speaker speaker_1: Yeah, um, I would like to cancel my, uh, medical.

Speaker speaker_0: Who do you work for?

Speaker speaker_1: Uh, it's a temporary service, it's ISS, but I'm working through NA- uh, NASCO.

Speaker speaker_0: The tapping a- agency is ISS?

Speaker speaker_1: Yes.

Speaker speaker_0: Yeah. And the last four digits of your social?

Speaker speaker_1: 2656.

Speaker speaker_0: 2656. And your first and last name?

Speaker speaker_1: My name is Betsy Tedrow. T-E-D-R-O-W.

Speaker speaker_0: Thank you, Ms. Tedrow. For security reasons and just to make sure we are in the correct file, can you please verify your complete address and date of birth?

Speaker speaker_1: Uh, it's 120 South Park, Norset, Illinois, 62257. My birthday is 4/4/79.

Speaker speaker_0: Thank you for the information. We have a telephone number on file, which is 618-708-2224 and your email is your first name last name 1974 at gmail.com.

Speaker speaker_1: Yes.

Speaker speaker_0: All right. The cancellation process take one to two weeks for all changes to be processed. You might experience one or two deductions before it's completely canceled.

Speaker speaker_1: Okay.

Speaker speaker_0: Is there any else I could do for you?

Speaker speaker_1: No.

Speaker speaker_0: Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: You too. Bye.