

Transcript: Pamela

Blanc-5436950383869952-4953895881850880

Full Transcript

Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Hi, this is John calling from to check the claim status. Could you spell your name and what is your first initial to last name? Um, we do not process the claim, but if you tell me the policy number that you have, I could di- direct you to the correct, um, department. Yeah. It's D as in delta, 471-4832. Okay. Just bear with me.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, this is John calling from to check the claim status. Could you spell your name and what is your first initial to last name?

Speaker speaker_0: Um, we do not process the claim, but if you tell me the policy number that you have, I could di- direct you to the correct, um, department.

Speaker speaker_1: Yeah. It's D as in delta, 471-4832.

Speaker speaker_0: Okay. Just bear with me.