

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Hi, Pamela. I'm calling to learn a little bit more about your program. Okay. We are the administrator for health insurance for different staffing agencies. Um, who do you work for? I work for Partners Personnel currently. Right. So they offer different, um, medical plan. These are not like major insurance. Um- Uh-huh. ... they already have a set amount that they're going to cover. Anything above that amount will be your responsibility. For example, they have a plan if you, um, let's say, um, wants to go to the doctor's office, it will cover \$50 a day, maximum for visits per year. Is that- You could- Have you seen the benefit guide at all? No, I haven't received anything. Are you able to send me some of that information or a brochure or something? Yes. I could send you a benefit guide if you provide me with a m- um, email. You have 30 days from your first paycheck to enroll in the benefits. I gotcha. Um, my email address is R-O-L-A-N-B-I-T-O-9-7@gmail.com. Let's see now. Give me one second. I don't know if it's a recent... It gone away. Sorry, it just... It, it closed on its own. Okay, can you spell that one more time for me? Yeah, no problem. It's, um, R-O-L-A-N-D-I-T-O-9-7@gmail.com. Rolandito97? Yes, ma'am. Yes, ma'am, that's it. Okay. So we'll go ahead and email you the benefit guide. Um, it will be coming in from info@benefitsinacard. Check your spam and junk mail, it might go there. And we're here- Okay, sounds good. ... from 10:00 AM to 8:00 PM Eastern Time, Monday through Friday. And you also could- Sounds good. ... check the link that will be there if you wanted to do it online. Awesome. I appreciate the information. Thank you for giving us a call. Have a great rest of the day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, Pamela. I'm calling to learn a little bit more about your program.

Speaker speaker_0: Okay. We are the administrator for health insurance for different staffing agencies. Um, who do you work for?

Speaker speaker_1: I work for Partners Personnel currently.

Speaker speaker_0: Right. So they offer different, um, medical plan. These are not like major insurance. Um-

Speaker speaker_1: Uh-huh.

Speaker speaker_0: ... they already have a set amount that they're going to cover. Anything above that amount will be your responsibility. For example, they have a plan if you, um, let's say, um, wants to go to the doctor's office, it will cover \$50 a day, maximum for visits per year. Is that-

Speaker speaker_1: You could-

Speaker speaker_0: Have you seen the benefit guide at all?

Speaker speaker_1: No, I haven't received anything. Are you able to send me some of that information or a brochure or something?

Speaker speaker_0: Yes. I could send you a benefit guide if you provide me with a m- um, email. You have 30 days from your first paycheck to enroll in the benefits.

Speaker speaker_1: I gotcha. Um, my email address is R-O-L-A-N-B-I-T-O-9-7@gmail.com.

Speaker speaker_0: Let's see now. Give me one second. I don't know if it's a recent... It gone away. Sorry, it just... It, it closed on its own. Okay, can you spell that one more time for me?

Speaker speaker_1: Yeah, no problem. It's, um, R-O-L-A-N-D-I-T-O-9-7@gmail.com.

Speaker speaker_0: Rolandito97?

Speaker speaker_1: Yes, ma'am. Yes, ma'am, that's it.

Speaker speaker_0: Okay. So we'll go ahead and email you the benefit guide. Um, it will be coming in from info@benefitsinacard. Check your spam and junk mail, it might go there. And we're here-

Speaker speaker_1: Okay, sounds good.

Speaker speaker_0: ... from 10:00 AM to 8:00 PM Eastern Time, Monday through Friday. And you also could-

Speaker speaker_1: Sounds good.

Speaker speaker_0: ... check the link that will be there if you wanted to do it online.

Speaker speaker_1: Awesome. I appreciate the information.

Speaker speaker_0: Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: You too. Bye-bye.