

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Pamela speaking. How may I- Hello? Thank you for calling- Hello? ... Benefits and a Card. This is Pamela speaking. How may I help you? Hello? Thank you for calling Benefits- My name is Serin. Can you hear me, sir? Hello? Española? Si, señor. Que le puedo ayudar? Yeah, my name is Serin. Serin, Serin Jo. En que le puedo ayudar? Yeah, I need you job. I need application 30. Esta llamada... Yeah, I need you job. Yeah, just send me it, please. No lo... No le estoy entendiendo lo que dice. Yeah, English? English? You... I was, uh, I was talking to you in English and then you need... You, you said you want Spanish. English, yeah, yeah. Yeah, Sp- Spanish, little bit of English. You understand English? How may I help you? Yeah, help me English, please. How may I help you? What... How may I help you, sir? You work, work, work. Are you application 30? No. Eh, we don't... We... You calling the wrong number. Yeah, you call you, you call my, my friend. You text you miss us. You call me your number. I'm, I'm not understanding what you're saying, sir. I need you job. I'm looking for a job. Job. We are not- When you gonna call me? We are not- When you gonna call me? I want, I want to work. Sir, listen, we are not part of- Yeah? ... giving you a job. We do- Yeah. ... health insurance. Yes. Okay? No- Yes. No job. Mm-hmm. No? What did you say? We do health insurance. I'm sorry. Not, not the job. Yeah. I'm sorry. I'm sorry. What's the hold, ma'am? I'm sorry.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Pamela speaking. How may I-

Speaker speaker_2: Hello?

Speaker speaker_1: Thank you for calling-

Speaker speaker_2: Hello?

Speaker speaker_1: ... Benefits and a Card. This is Pamela speaking. How may I help you?

Speaker speaker_2: Hello?

Speaker speaker_1: Thank you for calling Benefits-

Speaker speaker_2: My name is Serin.

Speaker speaker_1: Can you hear me, sir?

Speaker speaker_2: Hello? Española?

Speaker speaker_1: Si, señor. Que le puedo ayudar?

Speaker speaker_2: Yeah, my name is Serin. Serin, Serin Jo.

Speaker speaker_1: En que le puedo ayudar?

Speaker speaker_2: Yeah, I need you job.

Speaker speaker_3: I need application 30.

Speaker speaker_1: Esta llamada...

Speaker speaker_2: Yeah, I need you job. Yeah, just send me it, please.

Speaker speaker_1: No lo... No le estoy entendiendo lo que dice.

Speaker speaker_2: Yeah, English? English? You...

Speaker speaker_1: I was, uh, I was talking to you in English and then you need... You, you said you want Spanish.

Speaker speaker_2: English, yeah, yeah. Yeah, Sp- Spanish, little bit of English. You understand English?

Speaker speaker_1: How may I help you?

Speaker speaker_2: Yeah, help me English, please.

Speaker speaker_1: How may I help you? What... How may I help you, sir?

Speaker speaker_2: You work, work, work.

Speaker speaker_3: Are you application 30?

Speaker speaker_1: No. Eh, we don't... We... You calling the wrong number.

Speaker speaker_2: Yeah, you call you, you call my, my friend. You text you miss us. You call me your number.

Speaker speaker_1: I'm, I'm not understanding what you're saying, sir.

Speaker speaker_2: I need you job. I'm looking for a job. Job.

Speaker speaker_1: We are not-

Speaker speaker_2: When you gonna call me?

Speaker speaker_1: We are not-

Speaker speaker_2: When you gonna call me? I want, I want to work.

Speaker speaker_1: Sir, listen, we are not part of-

Speaker speaker_2: Yeah?

Speaker speaker_1: ... giving you a job. We do-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... health insurance.

Speaker speaker_2: Yes.

Speaker speaker_1: Okay? No-

Speaker speaker_2: Yes.

Speaker speaker_1: No job.

Speaker speaker_3: Mm-hmm.

Speaker speaker_2: No? What did you say?

Speaker speaker_1: We do health insurance.

Speaker speaker_2: I'm sorry.

Speaker speaker_1: Not, not the job.

Speaker speaker_2: Yeah. I'm sorry. I'm sorry.

Speaker speaker_3: What's the hold, ma'am?

Speaker speaker_2: I'm sorry.