

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Jar. This is Pamela speaking. How may I help you? Hi. This is Sarah. Could you guys call me at 12 o'clock today? Well, we are the administrator for health insurance. Um, are you working for a staffing agency? Mm... No. We do represent the staffing agency and their health insurance. Um, if you ever worked for them, maybe, or have applied for one of them, maybe they have your phone number. Some of these calls, they are automatically if the s- the staffing agency is on their open enrollment. Maybe that's the reason why you got it. Yeah. Yeah. Um, I need my health coach help me because I don't know, and... I probably gonna need help. So can I call you guys back? Sure. We here from 9:00 AM to 8:00 PM Eastern time, Monday through Friday. Okay. All right. Bye. Thank you for being with the call. Have a wonderful day. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Jar. This is Pamela speaking. How may I help you?

Speaker speaker_2: Hi. This is Sarah. Could you guys call me at 12 o'clock today?

Speaker speaker_1: Well, we are the administrator for health insurance. Um, are you working for a staffing agency?

Speaker speaker_2: Mm... No.

Speaker speaker_1: We do represent the staffing agency and their health insurance. Um, if you ever worked for them, maybe, or have applied for one of them, maybe they have your phone number. Some of these calls, they are automatically if the s- the staffing agency is on their open enrollment. Maybe that's the reason why you got it.

Speaker speaker_2: Yeah. Yeah. Um, I need my health coach help me because I don't know, and... I probably gonna need help. So can I call you guys back?

Speaker speaker_1: Sure. We here from 9:00 AM to 8:00 PM Eastern time, Monday through Friday.

Speaker speaker_2: Okay.

Speaker speaker_1: All right.

Speaker speaker_2: Bye.

Speaker speaker_1: Thank you for being with the call. Have a wonderful day.

Speaker speaker_2: Okay.