

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits on Acquire. This is Pamela speaking. How may I help you? Hi. How you doing today? How may I help you? How you doing? Hello. Yes, how are you? Yeah, I'm doing good. Um, what is this regarding for? What is this about? We are the administrator for health insurance for staffing agency. Um, we provide, like I said, the health insurance that your staffing agency are offering. 'Cause they were, they were... You guys were talking about, uh, payroll. Payroll? Are you currently- Yeah. ... working for a staffing agency? Uh, I was working, but I, I haven't even received my first check, and it's been more than three weeks already. Okay. Well, when it comes to your check, we, um, we don't have that information. You will have to contact- Uh- ... like the, the staffing agency. We- the only thing we do- Yeah. ... is the, the health insurance. Oh, no. I'm not interested in health insurance. I have health insurance. No problem. Anything else I can do for you? Nah, that's it. Okay. Thank you. Thank you for giving us a call. Have a great rest of the day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on Acquire. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi. How you doing today?

Speaker speaker_0: How may I help you? How you doing?

Speaker speaker_1: Hello.

Speaker speaker_0: Yes, how are you?

Speaker speaker_1: Yeah, I'm doing good. Um, what is this regarding for? What is this about?

Speaker speaker_0: We are the administrator for health insurance for staffing agency. Um, we provide, like I said, the health insurance that your staffing agency are offering.

Speaker speaker_1: 'Cause they were, they were... You guys were talking about, uh, payroll.

Speaker speaker_0: Payroll? Are you currently-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... working for a staffing agency?

Speaker speaker_1: Uh, I was working, but I, I haven't even received my first check, and it's been more than three weeks already.

Speaker speaker_0: Okay. Well, when it comes to your check, we, um, we don't have that information. You will have to contact-

Speaker speaker_1: Uh-

Speaker speaker_0: ... like the, the staffing agency. We- the only thing we do-

Speaker speaker_1: Yeah.

Speaker speaker_0: ... is the, the health insurance.

Speaker speaker_1: Oh, no. I'm not interested in health insurance. I have health insurance.

Speaker speaker_0: No problem. Anything else I can do for you?

Speaker speaker_1: Nah, that's it.

Speaker speaker_0: Okay.

Speaker speaker_1: Thank you.

Speaker speaker_0: Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: You too.