

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits 200 this is Pamela speaking. How may I help you? Hey, I had a call from y'all. I was trying to... I just... I'm just returning the call. We are the administrator for health insurance for staffing agency. Oh, okay. For, um, Megaforce? Yes, we do work with Megaforce. Yeah, I work with Megaforce, so that's probably why you guys called. Okay. So you received a text? Mm-hmm. Uh, about enrollment? Yes. Yes, ma'am. Okay. It's for health benefits. Okay. Well, uh, what do I need to do? So you could enroll over the phone with us or you could go online. Well, I can go online 'cause I'm at work right now. So do it, do it, um... Which... Or do it come with... Do it come with like eye, dental? Like what all type of benefits? You choose, you choose whatever you want to enroll to. Okay. Can you send me another text message so I can do it online? 'Cause I'm at work right now. Okay. So we here until eight o'clock Eastern Time, Monday through Friday. Okay. Well, I can give you a call back on my break. No problem, sir. Thank you for giving us a call. Okay, thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits 200 this is Pamela speaking. How may I help you?

Speaker speaker_2: Hey, I had a call from y'all. I was trying to... I just... I'm just returning the call.

Speaker speaker_1: We are the administrator for health insurance for staffing agency.

Speaker speaker_2: Oh, okay. For, um, Megaforce?

Speaker speaker_1: Yes, we do work with Megaforce.

Speaker speaker_2: Yeah, I work with Megaforce, so that's probably why you guys called.

Speaker speaker_1: Okay. So you received a text?

Speaker speaker_2: Mm-hmm. Uh, about enrollment?

Speaker speaker_1: Yes.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Okay. It's for health benefits.

Speaker speaker_2: Okay. Well, uh, what do I need to do?

Speaker speaker_1: So you could enroll over the phone with us or you could go online.

Speaker speaker_2: Well, I can go online 'cause I'm at work right now. So do it, do it, um... Which... Or do it come with... Do it come with like eye, dental? Like what all type of benefits?

Speaker speaker_1: You choose, you choose whatever you want to enroll to.

Speaker speaker_2: Okay. Can you send me another text message so I can do it online? 'Cause I'm at work right now.

Speaker speaker_1: Okay. So we here until eight o'clock Eastern Time, Monday through Friday.

Speaker speaker_2: Okay. Well, I can give you a call back on my break.

Speaker speaker_1: No problem, sir. Thank you for giving us a call.

Speaker speaker_2: Okay, thank you.