

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Banner 2000. This is Pam speaking. How may I help you? Uh, hi. My name is Amandeep Kaur. I'm calling for my dad. Do I can pick his check from Partner Personal? You say you received a text from Partner Personal? Yeah. To call this number to get the money, because he worked one day for them. No, that's not... Uh, it's not the correct number. These are, we are the administrator for health insurance for Partners Personal. Mm-hmm. Oh, okay. Ah, no problem. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Banner 2000. This is Pam speaking. How may I help you?

Speaker speaker_1: Uh, hi. My name is Amandeep Kaur. I'm calling for my dad. Do I can pick his check from Partner Personal?

Speaker speaker_0: You say you received a text from Partner Personal?

Speaker speaker_1: Yeah. To call this number to get the money, because he worked one day for them.

Speaker speaker_0: No, that's not... Uh, it's not the correct number. These are, we are the administrator for health insurance for Partners Personal.

Speaker speaker_1: Mm-hmm. Oh, okay.

Speaker speaker_0: Ah, no problem.

Speaker speaker_1: Thank you.