

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Hi. I wanted to make sure that, um, I do not want any benefits. I am a temporary worker. Who's name was that? I had a tech crown. Okay. May I have the last four digits of your Social so I can pull up your file? 5526. Yeah. Your first and last name? Gabrielle Schwartz. And Ms. Schwartz, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth. 1142 Village Green Drive, 1044, Marthasville, Missouri, 63357. Okay. We have a phone number on file 314-378-7776. Correct. And you say you want to opt out? I do not want... Yes, I want to opt out. Okay. I went, I went ahead and processed your information. A- anything else I can do for you, ma'am? Nope, just don't want to have... I don't need any benefits. All right. Thank you for giving us a call. Have a great rest of the day. You too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi. I wanted to make sure that, um, I do not want any benefits. I am a temporary worker.

Speaker speaker_0: Who's name was that?

Speaker speaker_1: I had a tech crown.

Speaker speaker_0: Okay. May I have the last four digits of your Social so I can pull up your file?

Speaker speaker_1: 5526.

Speaker speaker_0: Yeah. Your first and last name?

Speaker speaker_1: Gabrielle Schwartz.

Speaker speaker_0: And Ms. Schwartz, for security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth.

Speaker speaker_1: 1142 Village Green Drive, 1044, Marthasville, Missouri, 63357.

Speaker speaker_0: Okay. We have a phone number on file 314-378-7776.

Speaker speaker_1: Correct.

Speaker speaker_0: And you say you want to opt out?

Speaker speaker_1: I do not want... Yes, I want to opt out.

Speaker speaker_0: Okay. I went, I went ahead and processed your information. A- anything else I can do for you, ma'am?

Speaker speaker_1: Nope, just don't want to have... I don't need any benefits.

Speaker speaker_0: All right. Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_1: You too. Thank you. Bye.