

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits and Acquire. This is Pamela speaking. How may I help you? Hello. Is someone there? Benefits and Acquire. Uh, yes. And I need to cancel whatever this is. Um, who do you work for, ma'am? Surge Employment and I no longer work for them. Okay. If you don't work for them, you don't have to worry about the auto enrollment. You have to be actively working in order to be auto enrolled for the health benefits. Okay. 'Cause I worked for them for like two days and then I, I didn't... I don't want to work there, so okay. So don't worry about anything? No, ma'am. All right. Thank you. All right. Have a great-

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Acquire. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hello. Is someone there?

Speaker speaker_0: Benefits and Acquire.

Speaker speaker_1: Uh, yes. And I need to cancel whatever this is.

Speaker speaker_0: Um, who do you work for, ma'am?

Speaker speaker_1: Surge Employment and I no longer work for them.

Speaker speaker_0: Okay. If you don't work for them, you don't have to worry about the auto enrollment. You have to be actively working in order to be auto enrolled for the health benefits.

Speaker speaker_1: Okay. 'Cause I worked for them for like two days and then I, I didn't... I don't want to work there, so okay. So don't worry about anything?

Speaker speaker_0: No, ma'am.

Speaker speaker_1: All right. Thank you.

Speaker speaker_0: All right. Have a great-