

Transcript: Pamela

Blanc-4903790501117952-6080168621719552

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... benefits in Hi, I'm calling, uh, regarding some of the, the benefits, for Partners Personnel. Okay. And, um, would you like to enroll? Um, what would I enroll for? Excuse me? Uh, so for the enrollment, like, h-how does it work? So, you want to pay according of what you choose to enroll to, and they will deduct the amount from your paycheck every week. They offer medical plans, dental, vision, disability, life insurance. Have you seen the benefit guide? Um, not really, but I wouldn't mind enrolling. Excuse me? Excuse me? Uh, yeah, I would like to enroll. May I have the last four digits of the social security number? 6402. First and last name? Rogelio Gonzalez. Okay. Um, you said Partners Personnel, right? Yeah. The last four, 5402? What's that? The last four digits is 5402. No, uh, 6402. Okay. Mr. Gonzalez, for security reasons and to make sure we are in the correct file, can you please verify your complete address and date of birth? Uh, the address is 13689, uh, Moreno Way, Moreno Valley, and the date of birth is 10/15/1989. I have the telephone number on file, 909-246-9994. And your email is piccolo9092@gmail.com. Yeah. So, like I said, they offer six different medical plans for the option. Um, if you would like, I could send you a complete guide with all of the benefits and prices. We will go over them. You do have- Mm-hmm. ... until the second of January to enroll. Okay? Oh, okay. Remember, the holidays, the 20th, Christmas Eve, Christmas Day, um- Mm-hmm. ... New Year's Eve and New Year's Day, we're not open on those days. Okay. But you could call. We're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Okay. So, on the benefit guide, you will find all the plans. Um, then how much the insurance is going to cover, how much you're going to be paying per paycheck. Mm-hmm. Okay. Yeah, that's the time you have to enroll. I suggest you check the benefit guide, because after you enroll- Mm-hmm. ... um, Partner Personnel is under a Section 125, which is an IRS regulation. Mm-hmm. What it means is that you will have to stay enrolled in the benefits- Mm-hmm. ... until open enrollment or a qualified live event. Oh, okay. All right, anything else I can do for you? No, that's pretty much it. All right, thank you for calling Benefits in a Car. Have a great rest of the day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... benefits in

Speaker speaker_2: Hi, I'm calling, uh, regarding some of the, the benefits, for Partners Personnel.

Speaker speaker_1: Okay. And, um, would you like to enroll?

Speaker speaker_2: Um, what would I enroll for?

Speaker speaker_1: Excuse me?

Speaker speaker_2: Uh, so for the enrollment, like, h- how does it work?

Speaker speaker_1: So, you want to pay according of what you choose to enroll to, and they will deduct the amount from your paycheck every week. They offer medical plans, dental, vision, disability, life insurance. Have you seen the benefit guide?

Speaker speaker_2: Um, not really, but I wouldn't mind enrolling.

Speaker speaker_1: Excuse me? Excuse me?

Speaker speaker_2: Uh, yeah, I would like to enroll.

Speaker speaker_1: May I have the last four digits of the social security number?

Speaker speaker_2: 6402.

Speaker speaker_1: First and last name?

Speaker speaker_2: Rogelio Gonzalez.

Speaker speaker_1: Okay. Um, you said Partners Personnel, right?

Speaker speaker_2: Yeah.

Speaker speaker_1: The last four, 5402?

Speaker speaker_2: What's that?

Speaker speaker_1: The last four digits is 5402.

Speaker speaker_2: No, uh, 6402.

Speaker speaker_1: Okay. Mr. Gonzalez, for security reasons and to make sure we are in the correct file, can you please verify your complete address and date of birth?

Speaker speaker_2: Uh, the address is 13689, uh, Moreno Way, Moreno Valley, and the date of birth is 10/15/1989.

Speaker speaker_1: I have the telephone number on file, 909-246-9994. And your email is piccolo9092@gmail.com.

Speaker speaker_2: Yeah.

Speaker speaker_1: So, like I said, they offer six different medical plans for the option. Um, if you would like, I could send you a complete guide with all of the benefits and prices. We will go over them. You do have-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... until the second of January to enroll. Okay?

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Remember, the holidays, the 20th, Christmas Eve, Christmas Day, um-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... New Year's Eve and New Year's Day, we're not open on those days.

Speaker speaker_2: Okay.

Speaker speaker_1: But you could call. We're here from 8:00 AM to 8:00 PM Eastern Time, Monday through Friday.

Speaker speaker_2: Okay.

Speaker speaker_1: So, on the benefit guide, you will find all the plans. Um, then how much the insurance is going to cover, how much you're going to be paying per paycheck.

Speaker speaker_2: Mm-hmm. Okay.

Speaker speaker_1: Yeah, that's the time you have to enroll. I suggest you check the benefit guide, because after you enroll-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... um, Partner Personnel is under a Section 125, which is an IRS regulation.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: What it means is that you will have to stay enrolled in the benefits-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... until open enrollment or a qualified live event.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: All right, anything else I can do for you?

Speaker speaker_2: No, that's pretty much it.

Speaker speaker_1: All right, thank you for calling Benefits in a Car. Have a great rest of the day.

Speaker speaker_2: You too. Bye.