

Transcript: Pamela

Blanc-4895251793494016-5676092679307264

Full Transcript

Calling Benefits ... Hi, my name is Jamijah Wright and I just received a voicemail about, um, the benefits plan. Okay. Who do you work for, ma'am? I work for MAU at Samsung in Newberry. Can I have the last four digits of your Social? 0891. 0891? Yes. First and last name? Jamijah Wright. Right. For security reasons and just to make sure we are in the correct file, can you please verify your complete address and date of birth? 1251 Canari Street, February 16th, 1999. We have a phone number on file, 803-762-2236. And your email's JWRY... R-I-H. Y-T-G-I-R. Can I give you a call back? Sure. We're here until eight o'clock Eastern Time, ma'am. Okay, thank you.

Conversation Format

Speaker speaker_0: Calling Benefits ... Hi, my name is Jamijah Wright and I just received a voicemail about, um, the benefits plan.

Speaker speaker_1: Okay. Who do you work for, ma'am?

Speaker speaker_0: I work for MAU at Samsung in Newberry.

Speaker speaker_1: Can I have the last four digits of your Social?

Speaker speaker_0: 0891.

Speaker speaker_1: 0891?

Speaker speaker_0: Yes.

Speaker speaker_1: First and last name?

Speaker speaker_0: Jamijah Wright.

Speaker speaker_1: Right. For security reasons and just to make sure we are in the correct file, can you please verify your complete address and date of birth?

Speaker speaker_0: 1251 Canari Street, February 16th, 1999.

Speaker speaker_1: We have a phone number on file, 803-762-2236. And your email's JWRY... R-I-H. Y-T-G-I-R.

Speaker speaker_0: Can I give you a call back?

Speaker speaker_1: Sure. We're here until eight o'clock Eastern Time, ma'am.

Speaker speaker_0: Okay, thank you.