

Transcript: Pamela

Blanc-4853548366741504-5101691880652800

Full Transcript

Hello? Thank you for calling family. Hello can, um- uh, um, hi my name is Harry I'm calling from quarter office looking for claim status. Okay, who might make this project? I'm listening. Your voice is too low. I'm, I'm having a hard time to hear you. Could you speak loudly? Can you remind me if this calling is offered to you to the correct department? Uh, yes because I just want to let you know this call will be monitored and recorded for the quality and training purposes. So, the member ID is 01863350. Okay, bear with me.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: Thank you for calling family.

Speaker speaker_0: Hello can, um- uh, um, hi my name is Harry I'm calling from quarter office looking for claim status.

Speaker speaker_1: Okay, who might make this project? I'm listening.

Speaker speaker_0: Your voice is too low. I'm, I'm having a hard time to hear you. Could you speak loudly?

Speaker speaker_1: Can you remind me if this calling is offered to you to the correct department?

Speaker speaker_0: Uh, yes because I just want to let you know this call will be monitored and recorded for the quality and training purposes. So, the member ID is 01863350.

Speaker speaker_1: Okay, bear with me.