

Transcript: Pamela

Blanc-4828746399399936-4571197527867392

Full Transcript

I hope I get to keep the same plan. This is for benefits and records. This is Pamela speaking. How may I help you? Hello? Yes. Hello. Thank you for calling for benefits and records. This is Pamela speaking. How may I help you? Yes, I'm just calling about, um, enrolling in ben- benefits. If I didn't want to make any changes, do I need to do anything? No, ma'am. It will- It'll roll over. It'll roll over. I just wanted to verify. Thank you. No problem. Thank you for giving us a call. Have a very nice rest of your day. Mm-hmm.

Conversation Format

Speaker speaker_0: I hope I get to keep the same plan.

Speaker speaker_1: This is for benefits and records. This is Pamela speaking. How may I help you?

Speaker speaker_0: Hello?

Speaker speaker_1: Yes.

Speaker speaker_0: Hello.

Speaker speaker_1: Thank you for calling for benefits and records. This is Pamela speaking. How may I help you?

Speaker speaker_0: Yes, I'm just calling about, um, enrolling in ben- benefits. If I didn't want to make any changes, do I need to do anything?

Speaker speaker_1: No, ma'am. It will-

Speaker speaker_0: It'll roll over. It'll roll over. I just wanted to verify. Thank you.

Speaker speaker_1: No problem. Thank you for giving us a call. Have a very nice rest of your day.

Speaker speaker_0: Mm-hmm.