

Transcript: Pamela

Blanc-4688695887183872-5753078709010432

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits 10-04. This is Pamela speaking. How may I help you? Yes, ma'am. Uh, I had got a text on my phone that said, "Congrats." Um, it said something about Surge M-E-C if I'm, I'm not mistaken. I was just calling to see what was it about. We are the administrator for health insurance for staffing agency. Oh, staff insurance. No, I'm sorry, ma'am. No, I already have insurance, ma'am. I appreciate it though. No problem. Thank you for giving us a call today. Have a good one. You too. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits 10-04. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yes, ma'am. Uh, I had got a text on my phone that said, "Congrats." Um, it said something about Surge M-E-C if I'm, I'm not mistaken. I was just calling to see what was it about.

Speaker speaker_1: We are the administrator for health insurance for staffing agency.

Speaker speaker_2: Oh, staff insurance. No, I'm sorry, ma'am. No, I already have insurance, ma'am. I appreciate it though.

Speaker speaker_1: No problem. Thank you for giving us a call today. Have a good one.

Speaker speaker_2: You too. Thank you. Bye-bye.