

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Hi. Um, this is, um, Salvador Gonzalez and, um, I received a text. Do I receive, uh, benefits? And... We are the administrator for health insurance for staffing agency. Oh, okay. And, um, probably they're letting you know that you can enrolling the health benefits. Okay. So it, it's just the... it was just the health benefits? Yes, sir. Oh, okay. All right. Anything else I can- And- ... help you with? Um, how do I enroll or do I need to speak to with my agency about, um, about it? You can enroll over the phone or, um, online. Uh, e- Okay. ... whatever is easier for you. And who do you work for? Partners Personnel. Yeah. So you do have 30 days from your first paycheck to enroll in the benefits. And have you seen the benefit guide? Uh, I, I think I have, yes. Yeah. So if you're ready to enroll, we could do it over the phone now or, like I said, you could do it online. Uh, I think I'll do online. Thank you. No problem. Thank you for giving us a call. Have a great rest of this day. Yeah, you too. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi. Um, this is, um, Salvador Gonzalez and, um, I received a text. Do I receive, uh, benefits?

Speaker speaker_0: And... We are the administrator for health insurance for staffing agency.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: And, um, probably they're letting you know that you can enrolling the health benefits.

Speaker speaker_1: Okay. So it, it's just the... it was just the health benefits?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Oh, okay.

Speaker speaker_0: All right. Anything else I can-

Speaker speaker_1: And-

Speaker speaker_0: ... help you with?

Speaker speaker_1: Um, how do I enroll or do I need to speak to with my agency about, um, about it?

Speaker speaker_0: You can enroll over the phone or, um, online. Uh, e-

Speaker speaker_1: Okay.

Speaker speaker_0: ... whatever is easier for you. And who do you work for?

Speaker speaker_1: Partners Personnel.

Speaker speaker_0: Yeah. So you do have 30 days from your first paycheck to enroll in the benefits. And have you seen the benefit guide?

Speaker speaker_1: Uh, I, I think I have, yes.

Speaker speaker_0: Yeah. So if you're ready to enroll, we could do it over the phone now or, like I said, you could do it online.

Speaker speaker_1: Uh, I think I'll do online. Thank you.

Speaker speaker_0: No problem. Thank you for giving us a call. Have a great rest of this day.

Speaker speaker_1: Yeah, you too. Bye.