

## **Transcript: Malcolm**

**Nash-6752771126018048-6738830769471488**

### **Full Transcript**

Your call has been forwarded- Your call may be monitored. ... to an automatic voice message system. 234-322-4808 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, Mr. Williams. This is Malcolm with Benefits in the Car calling in regards to your enrollment form with MAU. Looks like you selected you wanted coverage, but then you also selected you're not participating in the coverage, so we're just calling to verify if you want to get enrolled into the coverage or not. Until we hear from you, we'll be declining the coverage. You do have 30 days from the date you receive your first paycheck to get enrolled in the coverage. If you have any questions, feel free to give us a call back at 844-886-5373. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded-

Speaker speaker\_1: Your call may be monitored.

Speaker speaker\_0: ... to an automatic voice message system. 234-322-4808 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Hey, Mr. Williams. This is Malcolm with Benefits in the Car calling in regards to your enrollment form with MAU. Looks like you selected you wanted coverage, but then you also selected you're not participating in the coverage, so we're just calling to verify if you want to get enrolled into the coverage or not. Until we hear from you, we'll be declining the coverage. You do have 30 days from the date you receive your first paycheck to get enrolled in the coverage. If you have any questions, feel free to give us a call back at 844-886-5373. Thank you and have a great day.