

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits and Card. This is Malcolm. How can I help you? Yeah, I'm calling to be removed from the eMed whatever it is. What's that? What do you work for? Um, I, uh, am a, I'm staffing through Surge. All right. What's the last four of your social? 4002. First name? Eternity. Last name? Patterson. For security purposes, will you verify your address and date of birth for me? 140 North Miami Street, West Sylvania, Ohio, 33005. Thank you. All right, I got that declined for you, Ms. Eternity. Was there anything else I can help you with today? Yep. I have another one you need to do. For Blaze Nelson. All right. So I would need them to do it. Are they, are they with you right now? Okay. Well, they're right here. Still here. What's the last four of your social? 1685. 1685. First name? Blaze. Last name? Nelson. All right. For security purposes, can you verify your address and date of birth for me? 140 North Miami Street. West Sylvania. West Sylvania, Ohio. 013106. 01-3106. Thank you. Huh? I forgot to tell him. Hello? Hello? I got that declined for you, Mr. Blaze. Was there anything else I could help you with today? No, thank you. Okay. Thanks for calling Benefits and the Card. I hope you have a great week.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits and Card. This is Malcolm. How can I help you?

Speaker speaker_1: Yeah, I'm calling to be removed from the eMed whatever it is.

Speaker speaker_0: What's that? What do you work for?

Speaker speaker_1: Um, I, uh, am a, I'm staffing through Surge.

Speaker speaker_0: All right. What's the last four of your social?

Speaker speaker_1: 4002.

Speaker speaker_0: First name?

Speaker speaker_1: Eternity.

Speaker speaker_0: Last name?

Speaker speaker_1: Patterson.

Speaker speaker_0: For security purposes, will you verify your address and date of birth for me?

Speaker speaker_1: 140 North Miami Street, West Sylvania, Ohio, 33005.

Speaker speaker_0: Thank you. All right, I got that declined for you, Ms. Eternity. Was there anything else I can help you with today?

Speaker speaker_1: Yep. I have another one you need to do. For Blaze Nelson.

Speaker speaker_0: All right. So I would need them to do it. Are they, are they with you right now?

Speaker speaker_1: Okay. Well, they're right here. Still here.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 1685.

Speaker speaker_2: 1685.

Speaker speaker_0: First name?

Speaker speaker_2: Blaze.

Speaker speaker_0: Last name?

Speaker speaker_2: Nelson.

Speaker speaker_0: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: 140 North Miami Street.

Speaker speaker_3: West Sylvania.

Speaker speaker_2: West Sylvania, Ohio. 013106.

Speaker speaker_0: 01-3106. Thank you.

Speaker speaker_2: Huh?

Speaker speaker_1: I forgot to tell him.

Speaker speaker_0: Hello?

Speaker speaker_2: Hello?

Speaker speaker_0: I got that declined for you, Mr. Blaze. Was there anything else I could help you with today?

Speaker speaker_2: No, thank you.

Speaker speaker_0: Okay. Thanks for calling Benefits and the Card. I hope you have a great week.