

## Transcript: Malcolm

Nash-6679092039467008-5491744270401536

### Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Car. Mm-hmm. This is Malcolm. How can I help you? Hi. Good morning. Good evening. But I'm, I'm grigori, but I'm, I'm drop on the children per- place. Now and the problem, the car. But I use and, and one friend give me your car and then they, they fix me. I want to go to job and, uh, give you the, your car, go to job three days. On Thursday, Friday and Saturday. I can do back to my home, do my work again? So this is, this line is for the health insurance portion for help, uh, staffing companies. No, you don't listen? Hello? Yes, sir. So I wouldn't, I'm not sure what you're asking for, sir. This line is for health insurance offered through your staffing company. No makes sense. Hello? Hello. I tell you that, um, I have a friend, um, who me, they give the car for the base first and Thursday, Friday and Saturday. I cannot return to my work again. I don't know. Okay. So this isn't your, this isn't your staffing company, sir. This is health insurance. You wanna reach out to your staffing company directly. Well, okay. Okay. All right. No. I, I, I know tell you that insurance. I want to be back with my wo- my, with my works and the, uh, the children place. So I don't know. You think I'm con- I'm not sure what you're asking for, sir. You think I'm Okay, no problem. Good. I, I'm, I'm use next, next phone. I'm not sure what you're asking for, sir. Okay. Are you asking, are you asking about a job or are you asking about health insurance? No, I'm job. I'm job there. They, um- Right. So you want to reach out to your staffing company directly for health insurance. I'm job there, sir. Yeah, I, I want to back again. I, I, no, I'm, I'm no job, uh, the week, the, the last week. Now I want to go today. So, so you wanna reach out to your staffing company, sir. We can't help you getting a job. We can only help with the health insurance. Oh, no. Okay. We can no job. Okay. I can't help you get a job, sir. I can only help you get enrolled into the health insurance. You'll have to reach out to your staffing company directly for a job. Yeah. I want to, I want to, to, to return my job. But I'm, I'm drop three days. Um, the Thursday, when, Friday and Saturday. But I know the car, my car is the problem. I cannot, uh, go to every day. So sir, you wanna reach out to your staffing company directly. I wouldn't, I wouldn't know what you're referring to. Yeah. I'm studying. I'm starting study. I wouldn't... I don't know what you... I, I don't, I'm not sure what to help you with, sir. Okay. No problem. Say that again. That's right. Huh? Say that again. Hi. Mm. You know, but I'm not saying you're very good. I'm sick every day, but I want, I want back again. If you not, if you need probably or not. I'll, I'll not go. Oh, I can go or no? You wanna reach out to the staffing company, sir. I don't, I can't tell you if you can have a job, if they have a job for you or not. Yeah. I'm job and, um, I'm job in the, um- I'm saying you wanna call, call your staffing company, sir. I wouldn't be able to tell you if there are jobs available or not. I'm okay. Okay. I, I can't complain. Okay, thank you. No problem. Thank you. Okay, thank you.

## Conversation Format

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thanks for calling Benefits in the Car.

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: This is Malcolm. How can I help you?

Speaker speaker\_3: Hi. Good morning. Good evening. But I'm, I'm grigori, but I'm, I'm drop on the children per- place. Now and the problem, the car. But I use and, and one friend give me your car and then they, they fix me. I want to go to job and, uh, give you the, your car, go to job three days. On Thursday, Friday and Saturday. I can do back to my home, do my work again?

Speaker speaker\_1: So this is, this line is for the health insurance portion for help, uh, staffing companies.

Speaker speaker\_3: No, you don't listen? Hello?

Speaker speaker\_1: Yes, sir. So I wouldn't, I'm not sure what you're asking for, sir. This line is for health insurance offered through your staffing company.

Speaker speaker\_3: No makes sense.

Speaker speaker\_1: Hello?

Speaker speaker\_3: Hello. I tell you that, um, I have a friend, um, who me, they give the car for the base first and Thursday, Friday and Saturday. I cannot return to my work again. I don't know.

Speaker speaker\_1: Okay. So this isn't your, this isn't your staffing company, sir. This is health insurance. You wanna reach out to your staffing company directly.

Speaker speaker\_3: Well, okay. Okay.

Speaker speaker\_1: All right.

Speaker speaker\_3: No. I, I, I know tell you that insurance. I want to be back with my wo- my, with my works and the, uh, the children place.

Speaker speaker\_1: So I don't know.

Speaker speaker\_3: You think I'm con-

Speaker speaker\_1: I'm not sure what you're asking for, sir.

Speaker speaker\_3: You think I'm Okay, no problem. Good. I, I'm, I'm use next, next phone.

Speaker speaker\_1: I'm not sure what you're asking for, sir.

Speaker speaker\_3: Okay.

Speaker speaker\_1: Are you asking, are you asking about a job or are you asking about health insurance?

Speaker speaker\_3: No, I'm job. I'm job there. They, um-

Speaker speaker\_1: Right. So you want to reach out to your staffing company directly for health insurance.

Speaker speaker\_3: I'm job there, sir. Yeah, I, I want to back again. I, I, no, I'm, I'm no job, uh, the week, the, the last week. Now I want to go today.

Speaker speaker\_1: So, so you wanna reach out to your staffing company, sir. We can't help you getting a job. We can only help with the health insurance.

Speaker speaker\_3: Oh, no. Okay. We can no job. Okay.

Speaker speaker\_1: I can't help you get a job, sir. I can only help you get enrolled into the health insurance. You'll have to reach out to your staffing company directly for a job.

Speaker speaker\_3: Yeah. I want to, I want to, to, to return my job. But I'm, I'm drop three days. Um, the Thursday, when, Friday and Saturday. But I know the car, my car is the problem. I cannot, uh, go to every day.

Speaker speaker\_1: So sir, you wanna reach out to your staffing company directly. I wouldn't, I wouldn't know what you're referring to.

Speaker speaker\_3: Yeah. I'm studying. I'm starting study.

Speaker speaker\_1: I wouldn't... I don't know what you... I, I don't, I'm not sure what to help you with, sir.

Speaker speaker\_3: Okay. No problem.

Speaker speaker\_1: Say that again.

Speaker speaker\_3: That's right. Huh?

Speaker speaker\_1: Say that again.

Speaker speaker\_3: Hi. Mm. You know, but I'm not saying you're very good. I'm sick every day, but I want, I want back again. If you not, if you need probably or not. I'll, I'll not go. Oh, I can go or no?

Speaker speaker\_1: You wanna reach out to the staffing company, sir. I don't, I can't tell you if you can have a job, if they have a job for you or not.

Speaker speaker\_3: Yeah. I'm job and, um, I'm job in the, um-

Speaker speaker\_1: I'm saying you wanna call, call your staffing company, sir. I wouldn't be able to tell you if there are jobs available or not.

Speaker speaker\_3: I'm okay. Okay. I, I can't complain. Okay, thank you.

Speaker speaker\_1: No problem.

Speaker speaker\_3: Thank you. Okay, thank you.