

## **Transcript: Malcolm**

**Nash-6635708239364096-5841502516330496**

### **Full Transcript**

Call has been forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, Mr. Johann. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with MAU. Looks like you selected you wanted coverage, but then you also selected to not participate. So, we're just calling to verify if you wanted to get enrolled into the coverage or not. You do have 30 days from the date you receive your first paycheck to get enrolled in the coverage. So, if you have any questions, feel free to give us a call back at 844-886-5373. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great week.

### **Conversation Format**

Speaker speaker\_0: Call has been forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, Mr. Johann. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with MAU. Looks like you selected you wanted coverage, but then you also selected to not participate. So, we're just calling to verify if you wanted to get enrolled into the coverage or not. You do have 30 days from the date you receive your first paycheck to get enrolled in the coverage. So, if you have any questions, feel free to give us a call back at 844-886-5373. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great week.