

## **Transcript: Malcolm**

**Nash-6608104969420800-6718109517299712**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits and a Card. This is Malcolm. How can I help you? I said this is ... ? This is Benefits and a Card. Oh, no. My timesheet. Say that again, sir. How can I help you? My timesheet, I wanted to know did my timesheet get turned in? All right. So we don't do anything with your payroll so that's something you'll reach out to your staffing company directly for. Okay. All right. Well, was there anything else I can help you with today, Mr. Moore? That'd be all, sir. Appreciate it. No problem. Thanks for calling Benefits and a Card. I hope you have a great rest of your week. Okay. You too.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thanks for calling Benefits and a Card. This is Malcolm. How can I help you?

Speaker speaker\_2: I said this is ... ?

Speaker speaker\_1: This is Benefits and a Card.

Speaker speaker\_2: Oh, no. My timesheet.

Speaker speaker\_1: Say that again, sir. How can I help you?

Speaker speaker\_2: My timesheet, I wanted to know did my timesheet get turned in?

Speaker speaker\_1: All right. So we don't do anything with your payroll so that's something you'll reach out to your staffing company directly for.

Speaker speaker\_2: Okay.

Speaker speaker\_1: All right. Well, was there anything else I can help you with today, Mr. Moore?

Speaker speaker\_2: That'd be all, sir. Appreciate it.

Speaker speaker\_1: No problem. Thanks for calling Benefits and a Card. I hope you have a great rest of your week.

Speaker speaker\_2: Okay. You too.