

Transcript: Malcolm

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Full Transcript

Benefits in a Card. This is Malcolm. How can I help you? Yes, I'm calling, um, about... a call I keep getting regarding benefits. I think it's from a, a, a... Are you with the company, um, that... oh gosh. Yardie Matrix? Doherty? Doherty? Yardie Matrix. Is it DOH? Doherty? No. No. Who are you calling? You, you've... I've gotten several calls about this insurance and I don't know what, what is it? We're Benefits in a Card. We're a plan administrator for health insurance with staffing companies. Oh, okay. Yes, the staffing company. So the staffing company is um, Pri-uh, I think it's Priority Partners or something, or... Partners Personnel? Yes. That's it. Yeah. Okay, so you received a text message? Right. And I don't know what, how they... I mean they, you know, what, what is offered, because is it... How does that work? I mean if you're- So it's, it's health insurance offered through Partners Personnel. Okay, and how much is it though? It depends on what you get enrolled in. Oh, I'm gonna have to call- The plans have different types. I'm gonna have to call you guys back, okay? I'll have to call you back. Okay. I'll have to call you. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Benefits in a Card. This is Malcolm. How can I help you?

Speaker speaker_1: Yes, I'm calling, um, about... a call I keep getting regarding benefits. I think it's from a, a, a... Are you with the company, um, that... oh gosh. Yardie Matrix?

Speaker speaker_0: Doherty? Doherty?

Speaker speaker_1: Yardie Matrix.

Speaker speaker_0: Is it DOH? Doherty?

Speaker speaker_1: No. No. Who are you calling? You, you've... I've gotten several calls about this insurance and I don't know what, what is it?

Speaker speaker_0: We're Benefits in a Card. We're a plan administrator for health insurance with staffing companies.

Speaker speaker_1: Oh, okay. Yes, the staffing company. So the staffing company is um, Pri-uh, I think it's Priority Partners or something, or...

Speaker speaker_0: Partners Personnel?

Speaker speaker_1: Yes. That's it. Yeah.

Speaker speaker_0: Okay, so you received a text message?

Speaker speaker_1: Right. And I don't know what, how they... I mean they, you know, what, what is offered, because is it... How does that work? I mean if you're-

Speaker speaker_0: So it's, it's health insurance offered through Partners Personnel.

Speaker speaker_1: Okay, and how much is it though?

Speaker speaker_0: It depends on what you get enrolled in.

Speaker speaker_1: Oh, I'm gonna have to call-

Speaker speaker_0: The plans have different types.

Speaker speaker_1: I'm gonna have to call you guys back, okay? I'll have to call you back.

Speaker speaker_0: Okay.

Speaker speaker_1: I'll have to call you. Thank you. Bye-bye.