

## **Transcript: Malcolm**

**Nash-6532134142001152-4567502376452096**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, Mr. Porter, this is Malcolm with Benefits in the Card, calling in regards to your enrollment form with BG Staffing. Looks like you selected you wanted coverage, but you can also select it to not participate, so we're just calling to verify if you want to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, Mr. Porter, this is Malcolm with Benefits in the Card, calling in regards to your enrollment form with BG Staffing. Looks like you selected you wanted coverage, but you can also select it to not participate, so we're just calling to verify if you want to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.