

Transcript: Malcolm

Nash-6484931819388928-5455021646594048

Full Transcript

Thanks for calling Benefits in a Cart. I'm going to need your name, and if not, then I can help you. Yes, this is Latasha. What is this for? This is, we're Benefits in a Cart. We're applying to administrator for health insurance with staffing companies. Oh, okay. Yeah, that's okay. What staffing company do you use it for? Excuse me, uh, what's that? Star... Search? Search? Yeah, Surge, I mean. So they do auto-enroll you into the health insurance. Did you want me to decline it for you? Yeah, decline it. Okay, what's the last four of your Social? 4827. First name? Latasha. Last name? Moon. For security purposes, could you verify your address and date of birth for me? Uh-huh, 100 Badaro Apartment Two in Grover, South Carolina 29617. And what else you say? Date of birth? 11-18-79. All right, I got that declined for you, Ms. Moon. Was there anything else I can help you with today? No, sir. If there's nothing else, thanks for calling Benefits in a Cart. I hope you have a great rest of your week. Mm-hmm. You said all you want that. Not right now, I don't. Right now I got shit to handle.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Cart. I'm going to need your name, and if not, then I can help you.

Speaker speaker_1: Yes, this is Latasha. What is this for?

Speaker speaker_0: This is, we're Benefits in a Cart. We're applying to administrator for health insurance with staffing companies.

Speaker speaker_1: Oh, okay. Yeah, that's okay.

Speaker speaker_0: What staffing company do you use it for?

Speaker speaker_1: Excuse me, uh, what's that? Star... Search?

Speaker speaker_0: Search?

Speaker speaker_1: Yeah, Surge, I mean.

Speaker speaker_0: So they do auto-enroll you into the health insurance. Did you want me to decline it for you?

Speaker speaker_1: Yeah, decline it.

Speaker speaker_0: Okay, what's the last four of your Social?

Speaker speaker_1: 4827.

Speaker speaker_0: First name?

Speaker speaker_1: Latasha.

Speaker speaker_0: Last name?

Speaker speaker_1: Moon.

Speaker speaker_0: For security purposes, could you verify your address and date of birth for me?

Speaker speaker_1: Uh-huh, 100 Badaro Apartment Two in Grover, South Carolina 29617. And what else you say?

Speaker speaker_0: Date of birth?

Speaker speaker_1: 11-18-79.

Speaker speaker_0: All right, I got that declined for you, Ms. Moon. Was there anything else I can help you with today?

Speaker speaker_1: No, sir.

Speaker speaker_0: If there's nothing else, thanks for calling Benefits in a Cart. I hope you have a great rest of your week.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: You said all you want that.

Speaker speaker_1: Not right now, I don't. Right now I got shit to handle.