

## **Transcript: Malcolm**

**Nash-6477686806855680-4606742781935616**

### **Full Transcript**

Thanks for calling Benefits in a Card. This is Malcolm, how can I help you? Yeah, I need to opt out. I don't, I don't need the benefits. What staffing company? Um, Cert. What's your last four of your Social? 3593. First name? Larry. Last name? Baxter. And for security purposes, can you verify your address and date of birth for me? 23024 Caddis Road, Freeport, Ohio 43973. And what else did you need? Date of birth. August 25th of '74. Yeah. All right, got that decline for you, Mr. Larry. Was there anything else I could help you with today? No, sir, that's all. All right, thanks for calling Benefits in a Card. Hope you have a great rest of your week now. You too, sir. Thank you.

### **Conversation Format**

Speaker speaker\_0: Thanks for calling Benefits in a Card. This is Malcolm, how can I help you?

Speaker speaker\_1: Yeah, I need to opt out. I don't, I don't need the benefits.

Speaker speaker\_0: What staffing company?

Speaker speaker\_1: Um, Cert.

Speaker speaker\_0: What's your last four of your Social?

Speaker speaker\_1: 3593.

Speaker speaker\_0: First name?

Speaker speaker\_1: Larry.

Speaker speaker\_0: Last name?

Speaker speaker\_1: Baxter.

Speaker speaker\_0: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker\_1: 23024 Caddis Road, Freeport, Ohio 43973. And what else did you need?

Speaker speaker\_0: Date of birth.

Speaker speaker\_1: August 25th of '74.

Speaker speaker\_0: Yeah. All right, got that decline for you, Mr. Larry. Was there anything else I could help you with today?

Speaker speaker\_1: No, sir, that's all.

Speaker speaker\_0: All right, thanks for calling Benefits in a Card. Hope you have a great rest of your week now.

Speaker speaker\_1: You too, sir.

Speaker speaker\_0: Thank you.