

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm, how can I help you? Hi, Malcolm. This is Sam Mosley. Hope you're having a good day. Um, I wanted to see if I can inquire about whether or not you guys are in network for, um, a certain, um, medical firm over in Spalding County, Georgia. Um- Okay. ... if you could let me know about that. Okay. So we're actually stationed in South Carolina. You have to go to multiplan.com. Okay. That, that website will tell you what doctors and facilities in your area take the coverage. You said it's called multiplan.com? Yes, sir. That's M as in Mike, U as in umbrella, L as in lima, T as in tango, I as in igloo, plan.com. Okay. All right. Well, I'll, I'll give that a try. I appreciate it. No problem. And if you need any more help, feel free to give us a call back. We're open to 8:00 PM Eastern Time. Wonderful. Thank you very much. No problem. You have a great day, man. You too. Bye. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm, how can I help you?

Speaker speaker_1: Hi, Malcolm. This is Sam Mosley. Hope you're having a good day. Um, I wanted to see if I can inquire about whether or not you guys are in network for, um, a certain, um, medical firm over in Spalding County, Georgia. Um-

Speaker speaker_0: Okay.

Speaker speaker_1: ... if you could let me know about that.

Speaker speaker_0: Okay. So we're actually stationed in South Carolina. You have to go to multiplan.com.

Speaker speaker_1: Okay.

Speaker speaker_0: That, that website will tell you what doctors and facilities in your area take the coverage.

Speaker speaker_1: You said it's called multiplan.com?

Speaker speaker_0: Yes, sir. That's M as in Mike, U as in umbrella, L as in lima, T as in tango, I as in igloo, plan.com.

Speaker speaker_1: Okay. All right. Well, I'll, I'll give that a try. I appreciate it.

Speaker speaker_0: No problem. And if you need any more help, feel free to give us a call back. We're open to 8:00 PM Eastern Time.

Speaker speaker_1: Wonderful. Thank you very much.

Speaker speaker_0: No problem. You have a great day, man.

Speaker speaker_1: You too. Bye.

Speaker speaker_0: Thank you. Bye.