Transcript: Malcolm Nash-6449322975608832-5348695075766272

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... benefits in a card. This is Malcolm. How can I help you? Hey, uh, I want, uh, like, to be taken out, like, from this enrollment. Like, I would like to exit the OB auto-enrollment. What admin of the city you work for? Uh, Saj. What's the last four of your social? Huh? What's the last four of your social? Uh, four, two, five, three. First name? Daniel. Last name? Courier. All right. For security purposes, can you verify your address and date of birth for me? Uh, 1114 London Way on, uh, April 17, 2003. And the city, state, zip code? Uh, you say the states? City, state and ZIP code. I'd like, uh, La- Latias Springs, three, zero, one, two, two. So, Daniel, is there anything else I can help you with today? Uh, no. That, that's it. Like, just want to, like, to be off of the auto, auto-enrollment. All right. I got you declined. There's nothing else. Thanks for calling Benefits in a Card. I hope you have a great weekend. All right, thanks. No problem.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... benefits in a card. This is Malcolm. How can I help you?

Speaker speaker_2: Hey, uh, I want, uh, like, to be taken out, like, from this enrollment. Like, I would like to exit the OB auto-enrollment.

Speaker speaker_1: What admin of the city you work for?

Speaker speaker_2: Uh, Saj.

Speaker speaker_1: What's the last four of your social?

Speaker speaker_2: Huh?

Speaker speaker_1: What's the last four of your social?

Speaker speaker_2: Uh, four, two, five, three.

Speaker speaker_1: First name?

Speaker speaker_2: Daniel.

Speaker speaker_1: Last name?

Speaker speaker_2: Courier.

Speaker speaker_1: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: Uh, 1114 London Way on, uh, April 17, 2003.

Speaker speaker_1: And the city, state, zip code?

Speaker speaker_2: Uh, you say the states?

Speaker speaker_1: City, state and ZIP code.

Speaker speaker_2: I'd like, uh, La- Latias Springs, three, zero, one, two, two.

Speaker speaker_1: So, Daniel, is there anything else I can help you with today?

Speaker speaker_2: Uh, no. That, that's it. Like, just want to, like, to be off of the auto, auto-enrollment.

Speaker speaker_1: All right. I got you declined. There's nothing else. Thanks for calling Benefits in a Card. I hope you have a great weekend.

Speaker speaker_2: All right, thanks.

Speaker speaker_1: No problem.