**Transcript: Malcolm** 

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## **Full Transcript**

Thanks for calling Benefits in the Card. This is Malcolm, how can I help you? Hey, Malcolm, my name is Caleb. I have the, um, MVP plan through you guys, and my question is, I also have the dental. I'm wondering if you can tell me or help me to find out, um, if they cover the dentist I have or a dentist I- So if you need... If you need to figure out what dentists take your insurance, you want to go to ampublic.com. That website will tell you what dentists in the area take your insurance. You said go to ampublic.com? Yes, sir. All right. Thank you so much. No problem. Was there anything else I could help you with today, sir? That's it. That's it. All right. Thanks for calling Benefits in the Card.

## **Conversation Format**

Speaker speaker\_0: Thanks for calling Benefits in the Card. This is Malcolm, how can I help you?

Speaker speaker\_1: Hey, Malcolm, my name is Caleb. I have the, um, MVP plan through you guys, and my question is, I also have the dental. I'm wondering if you can tell me or help me to find out, um, if they cover the dentist I have or a dentist I-

Speaker speaker\_0: So if you need... If you need to figure out what dentists take your insurance, you want to go to ampublic.com. That website will tell you what dentists in the area take your insurance.

Speaker speaker\_1: You said go to ampublic.com?

Speaker speaker\_0: Yes, sir.

Speaker speaker\_1: All right. Thank you so much.

Speaker speaker\_0: No problem. Was there anything else I could help you with today, sir?

Speaker speaker\_1: That's it. That's it.

Speaker speaker\_0: All right. Thanks for calling Benefits in the Card.