

Transcript: Malcolm

Nash-6446839872667648-5761602939305984

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the ... Yeah, so I was calling to, uh, un-enroll from the benefits. I couldn't do it at the job site, so I was told to call this number. What staff or company do you work for? Integrity Trade Services. Last four of your social? 3468. First name? Sherri. Say that one more time? Sherri, S-H-E-R-R-I. You're a brand new hire? Yes. All right, so I'm gonna have to add you in the system. What is your full social? 36068 3468. And how you spell your first name again? S-H-E-R-R-I. Last name? Taylor. Address? 3111 Central Avenue, and that's in Indianapolis, 46205. What was the city name again? I'm sorry? What was the city name again? Indianapolis, Indiana. And the zip code? 46205. Date of birth? 10/3/80. Email? sherri, S-H-E-R-R-I, M-O-O-R-E, the number 28 at gmail.com. Do you... Can I have your phone number? Area code 773-656-6171. Do you... You just wanted... You say you want to decline the coverage, correct? Yes, please. All right. I got that decline for you, Ms. Taylor. Was there anything else I can help you with today? No, indeed. I appreciate everything. No problem. Thanks for calling Benefits in the Car. Well, you have a great rest of your weekend. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in the ...

Speaker speaker_2: Yeah, so I was calling to, uh, un-enroll from the benefits. I couldn't do it at the job site, so I was told to call this number.

Speaker speaker_1: What staff or company do you work for?

Speaker speaker_2: Integrity Trade Services.

Speaker speaker_1: Last four of your social?

Speaker speaker_2: 3468.

Speaker speaker_1: First name?

Speaker speaker_2: Sherri.

Speaker speaker_1: Say that one more time?

Speaker speaker_2: Sherri, S-H-E-R-R-I.

Speaker speaker_1: You're a brand new hire?

Speaker speaker_2: Yes.

Speaker speaker_1: All right, so I'm gonna have to add you in the system. What is your full social?

Speaker speaker_2: 36068 3468.

Speaker speaker_1: And how you spell your first name again?

Speaker speaker_2: S-H-E-R-R-I.

Speaker speaker_1: Last name?

Speaker speaker_2: Taylor.

Speaker speaker_1: Address?

Speaker speaker_2: 3111 Central Avenue, and that's in Indianapolis, 46205.

Speaker speaker_1: What was the city name again?

Speaker speaker_2: I'm sorry?

Speaker speaker_1: What was the city name again?

Speaker speaker_2: Indianapolis, Indiana.

Speaker speaker_1: And the zip code?

Speaker speaker_2: 46205.

Speaker speaker_1: Date of birth?

Speaker speaker_2: 10/3/80.

Speaker speaker_1: Email?

Speaker speaker_2: sherri, S-H-E-R-R-I, M-O-O-R-E, the number 28 at gmail.com.

Speaker speaker_1: Do you... Can I have your phone number?

Speaker speaker_2: Area code 773-656-6171.

Speaker speaker_1: Do you... You just wanted... You say you want to decline the coverage, correct?

Speaker speaker_2: Yes, please.

Speaker speaker_1: All right. I got that decline for you, Ms. Taylor. Was there anything else I can help you with today?

Speaker speaker_2: No, indeed. I appreciate everything.

Speaker speaker_1: No problem. Thanks for calling Benefits in the Car. Well, you have a great rest of your weekend.

Speaker speaker_2: You too.