

Transcript: Malcolm

Nash-6388954388283392-5773906213126144

Full Transcript

This is calling benefits in the car. This is Malcolm. How can I help you? Uh, yes, how are you doing? I'm doing good. How about you? I'm doing all right. Uh... I was trying to, like get my, this, my benefit, like claim... Like, I was trying to take that off of my, uh, check, like, 'cause I got insurance already. All right. What staffing company you work for? Say what, now? What staffing company do you work for? Uh, MAU. The last four of your Social? 4736. First name? Daniel Brown. For security purposes, can you verify your address and date of birth for me? 3/15/1996. And your address? 30-3068 Ashley Loop. And the city, state and zip code? Augusta, Georgia 30909. Thank you. Say what, now? I said thank you. So we got to get your phone number. It's 814-8550. Correct. And your email is d.brown5540@gmail.com? Correct. Thank you. All right. You say you want to get it canceled? Yes. Well, I've got that canceled for you, Mr. Brown. Please be advised the cancellation process does take one to two weeks, and there's a possibility of deductions. After two weeks you shouldn't hear anything else. All right. All right. Is there anything else I can help you with today, Mr. Brown? That's it. Thanks. No problem. This is calling benefits in the car. I hope you have a great rest of your week. All right.

Conversation Format

Speaker speaker_0: This is calling benefits in the car. This is Malcolm. How can I help you?

Speaker speaker_1: Uh, yes, how are you doing?

Speaker speaker_0: I'm doing good. How about you?

Speaker speaker_1: I'm doing all right. Uh... I was trying to, like get my, this, my benefit, like claim... Like, I was trying to take that off of my, uh, check, like, 'cause I got insurance already.

Speaker speaker_0: All right. What staffing company you work for?

Speaker speaker_1: Say what, now?

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: Uh, MAU.

Speaker speaker_0: The last four of your Social?

Speaker speaker_1: 4736.

Speaker speaker_0: First name?

Speaker speaker_1: Daniel Brown.

Speaker speaker_0: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 3/15/1996.

Speaker speaker_0: And your address?

Speaker speaker_1: 30-3068 Ashley Loop.

Speaker speaker_0: And the city, state and zip code?

Speaker speaker_1: Augusta, Georgia 30909.

Speaker speaker_0: Thank you.

Speaker speaker_1: Say what, now?

Speaker speaker_0: I said thank you. So we got to get your phone number. It's 814-8550.

Speaker speaker_1: Correct.

Speaker speaker_0: And your email is d.brown5540@gmail.com?

Speaker speaker_1: Correct.

Speaker speaker_0: Thank you. All right. You say you want to get it canceled?

Speaker speaker_1: Yes.

Speaker speaker_0: Well, I've got that canceled for you, Mr. Brown. Please be advised the cancellation process does take one to two weeks, and there's a possibility of deductions . After two weeks you shouldn't hear anything else.

Speaker speaker_1: All right.

Speaker speaker_0: All right. Is there anything else I can help you with today, Mr. Brown?

Speaker speaker_1: That's it. Thanks.

Speaker speaker_0: No problem. This is calling benefits in the car. I hope you have a great rest of your week.

Speaker speaker_1: All right.