

Transcript: Malcolm

Nash-6353166028029952-5647934063165440

Full Transcript

Thanks for calling Benefits in the Card, this is Malcolm. How can I help you? Uh, yeah, I was in... I'm in surge in Mount Vernon and I was told to call you to let you know that I don't need insurance. Okay. What's the last four of your social? 1861. Is that 1861? Yes. First name? Micah. Thank you for that. M-I-C-A-H. You a brand new hire? Yes. All right. So I'ma have to add you in the system. What's your full social? 272131861. You said 272131861? Yes. And y-how do you spell your first name again? M-I-C-A-H. M-I-C-A-H? Yeah. Last name? Evans. E-V-A-N-S. Address? 111 Avalon Road, Mount Vernon, Ohio. How do you spell that? Avalon? Mm-hmm. A-V-A-L-O-N. You said Avalon Road? Yeah. No, the city. Mount Vernon. Is that V-E-R-N-O-N? Yeah. And the state? Ohio. Zip code? O-H-I- 43050. Date of birth? 11/26/2006. Email? Micah.Evans311@gmail.com. And your phone number? 740-507-3570. You... I think we've got that crime for you, Mr. Evans. Was there anything else I could help you with today? No, that's all. Thank you. No problem. Thanks for calling Benefits in the Card. I hope you have a great rest of your week. You too.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Card, this is Malcolm. How can I help you?

Speaker speaker_1: Uh, yeah, I was in... I'm in surge in Mount Vernon and I was told to call you to let you know that I don't need insurance.

Speaker speaker_0: Okay. What's the last four of your social?

Speaker speaker_1: 1861.

Speaker speaker_0: Is that 1861?

Speaker speaker_1: Yes.

Speaker speaker_0: First name?

Speaker speaker_1: Micah.

Speaker speaker_0: Thank you for that.

Speaker speaker_1: M-I-C-A-H.

Speaker speaker_0: You a brand new hire?

Speaker speaker_1: Yes.

Speaker speaker_0: All right. So I'ma have to add you in the system. What's your full social?

Speaker speaker_1: 272131861.

Speaker speaker_0: You said 272131861?

Speaker speaker_1: Yes.

Speaker speaker_0: And y- how do you spell your first name again?

Speaker speaker_1: M-I-C-A-H.

Speaker speaker_0: M-I-C-A-H?

Speaker speaker_1: Yeah.

Speaker speaker_0: Last name?

Speaker speaker_1: Evans. E-V-A-N-S.

Speaker speaker_0: Address?

Speaker speaker_1: 111 Avalon Road, Mount Vernon, Ohio.

Speaker speaker_0: How do you spell that?

Speaker speaker_1: Avalon?

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: A-V-A-L-O-N.

Speaker speaker_0: You said Avalon Road?

Speaker speaker_1: Yeah.

Speaker speaker_0: No, the city.

Speaker speaker_1: Mount Vernon.

Speaker speaker_0: Is that V-E-R-N-O-N?

Speaker speaker_1: Yeah.

Speaker speaker_0: And the state?

Speaker speaker_1: Ohio.

Speaker speaker_0: Zip code?

Speaker speaker_1: O-H-I- 43050.

Speaker speaker_0: Date of birth?

Speaker speaker_1: 11/26/2006.

Speaker speaker_0: Email?

Speaker speaker_1: Micah.Evans311@gmail.com.

Speaker speaker_0: And your phone number?

Speaker speaker_1: 740-507-3570.

Speaker speaker_0: You... I think we've got that crime for you, Mr. Evans. Was there anything else I could help you with today?

Speaker speaker_1: No, that's all. Thank you.

Speaker speaker_0: No problem. Thanks for calling Benefits in the Card. I hope you have a great rest of your week.

Speaker speaker_1: You too.