

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm, how can I help you? Um, yes. I wanted to call in-- I don't know if I still need to call in 'cause I'm-- I don't have-- I'm currently not employed with Surge anymore. Um, but I wanted to not enroll in the TellRX or any of the health benefits or anything. If you're no longer with the company and you just received the automatic text that goes out to everyone, you would-- you would not be enrolled if you're no longer with the company. Yeah, I'm no longer with them. All right. That's all I needed to know. All right. Is there anything else I can help you with today, ma'am? Nope, that's it. Thank you. No problem. Thanks for calling Benefits in the Car. I hope you have a great rest of your week. You too. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm, how can I help you?

Speaker speaker_1: Um, yes. I wanted to call in-- I don't know if I still need to call in 'cause I'm-- I don't have-- I'm currently not employed with Surge anymore. Um, but I wanted to not enroll in the TellRX or any of the health benefits or anything.

Speaker speaker_0: If you're no longer with the company and you just received the automatic text that goes out to everyone, you would-- you would not be enrolled if you're no longer with the company.

Speaker speaker_1: Yeah, I'm no longer with them. All right. That's all I needed to know.

Speaker speaker_0: All right. Is there anything else I can help you with today, ma'am?

Speaker speaker_1: Nope, that's it. Thank you.

Speaker speaker_0: No problem. Thanks for calling Benefits in the Car. I hope you have a great rest of your week.

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: Thank you.