

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits from the Card. This is Malcolm I've got for you. Um, yeah, I just wanted to make s- I wanted to opt out of the health insurance. Which company do you work for? Serge. The last four of your social. 6113. Your first name, ma'am? Jodie. You said Jodie? Mm-hmm. Last name? Montgold, M-O-N-T-G-O-L-D. For security purposes, can you verify your address and date of birth for me? Uh, May 21st, 1977. I live at 1141 Reed Avenue, Xenia, Ohio 45385. Yeah. All right. How about that decline for you, Miss Jodie? Was there anything else I could help you with today? Uh, no, that was all. All right. Thanks for calling Benefits in the Card. I hope you have a great rest of your week. Thank you. Thank you. Mm-hmm.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits from the Card. This is Malcolm I've got for you.

Speaker speaker_1: Um, yeah, I just wanted to make s- I wanted to opt out of the health insurance.

Speaker speaker_0: Which company do you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: The last four of your social.

Speaker speaker_1: 6113.

Speaker speaker_0: Your first name, ma'am?

Speaker speaker_1: Jodie.

Speaker speaker_0: You said Jodie?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Last name?

Speaker speaker_1: Montgold, M-O-N-T-G-O-L-D.

Speaker speaker_0: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Uh, May 21st, 1977. I live at 1141 Reed Avenue, Xenia, Ohio 45385.

Speaker speaker_0: Yeah. All right. How about that decline for you, Miss Jodie? Was there anything else I could help you with today?

Speaker speaker_1: Uh, no, that was all.

Speaker speaker_0: All right. Thanks for calling Benefits in the Card. I hope you have a great rest of your week.

Speaker speaker_1: Thank you. Thank you.

Speaker speaker_0: Mm-hmm.