

## **Transcript: Malcolm**

**Nash-6325302893002752-5936338507972608**

### **Full Transcript**

Hello, hello. Your call may be monitored or recorded for quality assurance purposes. This, um, uh- this is-- this is Mr. Henry? Yes. Hey, Mr. Henry. This is Malcolm with Benefits in the Card and I'm calling in regards to your enrollment form with Hamilton/LICRA Group. Yeah. Right. So it looks like you selected you wanted the health insurance but then you also selected to not participate. So we're just calling to verify if you wanted to get enrolled in the coverage or not? No. No. All right, that's all I needed for you, Mr. Henry. I hope you have a great rest of your week, man. Yes, sir. Thank you. No problem.

### **Conversation Format**

Speaker speaker\_0: Hello, hello.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_2: This, um, uh- this is-- this is Mr. Henry?

Speaker speaker\_0: Yes.

Speaker speaker\_2: Hey, Mr. Henry. This is Malcolm with Benefits in the Card and I'm calling in regards to your enrollment form with Hamilton/LICRA Group.

Speaker speaker\_0: Yeah.

Speaker speaker\_2: Right. So it looks like you selected you wanted the health insurance but then you also selected to not participate. So we're just calling to verify if you wanted to get enrolled in the coverage or not?

Speaker speaker\_0: No. No.

Speaker speaker\_2: All right, that's all I needed for you, Mr. Henry. I hope you have a great rest of your week, man.

Speaker speaker\_0: Yes, sir. Thank you.

Speaker speaker\_2: No problem.