

Transcript: Malcolm

Nash-6289084423127040-6568403863126016

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Handy? Is this Mr. Handy? Yeah. This is Malcolm with Benefits and a Card. I'm calling in regards to your enrollment form with the resource company. Um, yeah. So you selected that you wanted to participate in the health insurance, but you never selected any plans, so we're just calling to verify if you wanted to get enrolled or not. Oh, no, my fault. I think I was filling out an application and I think it probably enrolled me. Oh, you're fine. That's all we needed to know, Mr. Handy. I hope you have a great weekend, man. All right, you too, man. Thank you. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, is this Mr. Handy? Is this Mr. Handy?

Speaker speaker_2: Yeah.

Speaker speaker_1: This is Malcolm with Benefits and a Card. I'm calling in regards to your enrollment form with the resource company.

Speaker speaker_2: Um, yeah.

Speaker speaker_1: So you selected that you wanted to participate in the health insurance, but you never selected any plans, so we're just calling to verify if you wanted to get enrolled or not.

Speaker speaker_2: Oh, no, my fault. I think I was filling out an application and I think it probably enrolled me.

Speaker speaker_1: Oh, you're fine. That's all we needed to know, Mr. Handy. I hope you have a great weekend, man.

Speaker speaker_2: All right, you too, man.

Speaker speaker_1: Thank you.

Speaker speaker_2: All right.