Transcript: Malcolm Nash-6237572221943808-5154231859068928

Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Yeah, I was just calling because I got a text message earlier at-- 'cause I'm working through Crown about benefits, and I'm not wanting benefits through you all. So you want to decline the coverage? Yes, sir. Great. What's the last four of your social? Just one second. 0534. First name? Jonathan. Last name? Hurley. And for security purposes, can you verify your address and date of birth for me? My birthday is 10/25/1999. Address is 10479 Garden Drive, Lawrence, Kentucky 46430. Thank you. All right. I got that decline for you, Mr. Hurley. Was there anything else I can help you with today? No, sir. All right. Thanks for calling Benefits in the Car. I hope you have a great rest of your week, man. All right. Thanks. Mm-hmm. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: Yeah, I was just calling because I got a text message earlier at-- 'cause I'm working through Crown about benefits, and I'm not wanting benefits through you all.

Speaker speaker_0: So you want to decline the coverage?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Great. What's the last four of your social?

Speaker speaker_1: Just one second. 0534.

Speaker speaker_0: First name?

Speaker speaker_1: Jonathan.

Speaker speaker_0: Last name?

Speaker speaker_1: Hurley.

Speaker speaker_0: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: My birthday is 10/25/1999. Address is 10479 Garden Drive, Lawrence, Kentucky 46430.

Speaker speaker_0: Thank you. All right. I got that decline for you, Mr. Hurley. Was there anything else I can help you with today?

Speaker speaker_1: No, sir.

Speaker speaker_0: All right. Thanks for calling Benefits in the Car. I hope you have a great rest of your week, man.

Speaker speaker_1: All right. Thanks.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: Bye-bye.

Speaker speaker_0: Bye.