**Transcript: Malcolm** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Hello, uh, missed call you. You say you have a missed call? Yes. What staffing company do you work for? What? What staffing company do you work for? In local family. Say that again, sir. Local family. Local family for what? You need Spanish? No. I'm sorry, what staffing company do you work for, sir? No, thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker\_2: Hello, uh, missed call you.

Speaker speaker\_1: You say you have a missed call?

Speaker speaker\_2: Yes.

Speaker speaker\_1: What staffing company do you work for?

Speaker speaker\_2: What?

Speaker speaker\_1: What staffing company do you work for?

Speaker speaker\_2: In local family.

Speaker speaker\_1: Say that again, sir.

Speaker speaker\_2: Local family. Local family for what?

Speaker speaker\_1: You need Spanish?

Speaker speaker\_2: No.

Speaker speaker\_1: I'm sorry, what staffing company do you work for, sir?

Speaker speaker\_2: No, thank you.