

Transcript: Malcolm

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Full Transcript

Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? How you doing, Mr. Malcolm? Uh, uh, I found me a call from you. Mmm, wha- what staffing company you work for? Uh, I just got this missed call from this number right here. Yeah, yes, sir. What staffing company do you work for? Uh, Wagner. The last four of your Social? 3912. First name? Christopher. Okay. For security purposes, can you verify your address and date of birth for me? When I got my... Well, I got time, I just put my new address on there. Uh, 8... I mean, no, 48. I think it's 48. 48. That was my new address. I'm just... No, it's 4... 482. I think it's 482 or 483. Elm Street, Warren, Georgia. E-L-A-M. And your date of birth? 04/19/87. Thank you. Hey, so I actually was the one that gave you a call. I was just calling in regards to your enrollment form for Wagner Service Solutions- Service Solutions. You had selected you wanted coverage, but then you also selected you didn't want to participate, just for the health insurance portion of Wagner. You- you couldn't answer. I said, I was the one that actually called you. It was about your enrollment form with Wagner Service Solutions for the health insurance portion. Oh, okay. Okay. So- So you had selected you wanted coverage, but then you also selected to not participate. I'm verifying if you wanted to get enrolled or not. Uh, I'm a... I do, but I think I'm a... I had some, had some if I was coming. So, but what I was getting on with speaking is that, uh, trying, we're trying to see 'cause I guess I don't know if the company want me hire me on permanent. So I- I- I really, I wanna, really gotta, I will, I might speak with them and can reach back out tomorrow and see if they gonna let me loose permanently with the company because it's something warming. Mm-hmm. And uh, if not, I can call, I can do it tomorrow. Right, so we do... You already declined the coverage 'cause we...

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker_1: How you doing, Mr. Malcolm? Uh, uh, I found me a call from you.

Speaker speaker_0: Mmm, wha- what staffing company you work for?

Speaker speaker_1: Uh, I just got this missed call from this number right here.

Speaker speaker_0: Yeah, yes, sir. What staffing company do you work for?

Speaker speaker_1: Uh, Wagner.

Speaker speaker_0: The last four of your Social?

Speaker speaker_1: 3912.

Speaker speaker_0: First name?

Speaker speaker_1: Christopher.

Speaker speaker_0: Okay. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: When I got my... Well, I got time, I just put my new address on there. Uh, 8... I mean, no, 48. I think it's 48. 48. That was my new address. I'm just... No, it's 4... 482. I think it's 482 or 483. Elm Street, Warren, Georgia. E-L-A-M.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 04/19/87.

Speaker speaker_0: Thank you. Hey, so I actually was the one that gave you a call. I was just calling in regards to your enrollment form for Wagner Service Solutions- Service Solutions. You had selected you wanted coverage, but then you also selected you didn't want to participate, just for the health insurance portion of Wagner.

Speaker speaker_1: You- you couldn't answer.

Speaker speaker_0: I said, I was the one that actually called you. It was about your enrollment form with Wagner Service Solutions for the health insurance portion.

Speaker speaker_1: Oh, okay. Okay. So-

Speaker speaker_0: So you had selected you wanted coverage, but then you also selected to not participate. I'm verifying if you wanted to get enrolled or not.

Speaker speaker_1: Uh, I'm a... I do, but I think I'm a... I had some, had some if I was coming. So, but what I was getting on with speaking is that, uh, trying, we're trying to see 'cause I guess I don't know if the company want me hire me on permanent. So I- I- I really, I wanna, really gotta, I will, I might speak with them and can reach back out tomorrow and see if they gonna let me loose permanently with the company because it's something warming.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And uh, if not, I can call, I can do it tomorrow.

Speaker speaker_0: Right, so we do... You already declined the coverage 'cause we...