

## **Transcript: Malcolm**

**Nash-6107002595753984-4863342772273152**

### **Full Transcript**

Thanks for calling Benefits in a Ca- Carby Malcolm, how can I help you? Hey, Malcolm. How you doing this morning? I work through Surge and you guys sent me something about a, uh, auto enrollment thing. I guess it's for healthcare. I don't want it. Yeah. I don't want- What's the last four of your social? Uh, 7153. First name? Tyrone. Last name? Tidwell. Thanks. For security purposes, can you verify your address and date of birth for me? 395 West Union Street, Medina, Ohio. Uh, September 14th, 1970. Thank you. All right. I got that decline for you, Mr. Tidwell. Was there anything else I can help you with today? No, that was it. I appreciate you, brother. Thank you. No problem. Thanks for calling Benefits in a Car. I hope you have a great weekend, man. You too, man. Thank you. All right.

### **Conversation Format**

Speaker speaker\_0: Thanks for calling Benefits in a Ca- Carby Malcolm, how can I help you?

Speaker speaker\_1: Hey, Malcolm. How you doing this morning? I work through Surge and you guys sent me something about a, uh, auto enrollment thing. I guess it's for healthcare. I don't want it.

Speaker speaker\_0: Yeah.

Speaker speaker\_1: I don't want-

Speaker speaker\_0: What's the last four of your social?

Speaker speaker\_1: Uh, 7153.

Speaker speaker\_0: First name?

Speaker speaker\_1: Tyrone.

Speaker speaker\_0: Last name?

Speaker speaker\_1: Tidwell.

Speaker speaker\_0: Thanks. For security purposes, can you verify your address and date of birth for me?

Speaker speaker\_1: 395 West Union Street, Medina, Ohio. Uh, September 14th, 1970.

Speaker speaker\_0: Thank you. All right. I got that decline for you, Mr. Tidwell. Was there anything else I can help you with today?

Speaker speaker\_1: No, that was it. I appreciate you, brother. Thank you.

Speaker speaker\_0: No problem. Thanks for calling Benefits in a Car. I hope you have a great weekend, man.

Speaker speaker\_1: You too, man.

Speaker speaker\_0: Thank you.

Speaker speaker\_1: All right.