

## **Transcript: Malcolm**

**Nash-6101063079084032-6621656400576512**

### **Full Transcript**

Thanks for calling Benefits in a Car. How may I help you? Hi, my name is James Brannon. I was calling to just see about your benefits. I got a text saying it'd be about my last days today to apply. What staffing company you work for? Um, Partners Personnel. Last four of your Social? 8279. First name? James. Last name? Uh, B-R-A-N-N-O-N. Okay. For security purposes, can you verify your address and date of birth for me? Uh, yeah, 9/13/97 and, uh... Give me one second here. Just let me... Uh, 6019 Screech Hollow Drive. And your city? Flatter Branch, Georgia. And date of birth? Uh, 9/13/97. Yep. So, yeah, your phone number is 402-2032? Yes, sir. Got an email, that's leebrannon97@gmail.com? Yes. Thank you. All right. So, as far as... They offer... This is for health insurance offered through Partners Personnel. They offer you medical, free Rx, virtual care, dental, short-term disability, life insurance, vision, critical illness, group accident, preventative care, behavior health, and the ID experts. Okay. Um, how much a month is it? It'd be weekly, and it depends on what you get enrolled into. Okay. Um- And the prices vary. I can send you a benefits guide if you would like to look over that before getting enrolled 'cause you have 30 days from the date of receipt you receive your first check to get enrolled. It looks like your date is 2/3/25. Okay, so I have till the 3rd? Mm-hmm. Okay. Okay, cool. So, uh, yeah, if you could just send me that, I'll look over it and I'll give you guys a call back. So it's leebrannon97@gmail.com that email? Yes, sir. Okay, one moment. You mind if I put you on a brief hold while I get that for you? Yeah, that's fine. Thank you. All right. Are you there, Mr. Brannon? Yes, sir. I just sent that guide to your email. Should be from the info@benefitsinacar.com. Okay, I got it. Well, was there anything I- All right, um, is it okay if I loo-... No, sir. I'll look that over and I'll call you guys back. Okay. Just so you know, we're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. All right, thank you so much, sir. No problem. Thanks for calling Benefits in a Car. I hope you have a great rest of your week. Yeah, you bet.

### **Conversation Format**

Speaker speaker\_0: Thanks for calling Benefits in a Car. How may I help you?

Speaker speaker\_1: Hi, my name is James Brannon. I was calling to just see about your benefits. I got a text saying it'd be about my last days today to apply.

Speaker speaker\_0: What staffing company you work for?

Speaker speaker\_1: Um, Partners Personnel.

Speaker speaker\_0: Last four of your Social?

Speaker speaker\_1: 8279.

Speaker speaker\_0: First name?

Speaker speaker\_1: James.

Speaker speaker\_0: Last name?

Speaker speaker\_1: Uh, B-R-A-N-N-O-N.

Speaker speaker\_0: Okay. For security purposes, can you verify your address and date of birth for me?

Speaker speaker\_1: Uh, yeah, 9/13/97 and, uh... Give me one second here. Just let me... Uh, 6019 Screech Hollow Drive.

Speaker speaker\_0: And your city?

Speaker speaker\_1: Flatter Branch, Georgia.

Speaker speaker\_0: And date of birth?

Speaker speaker\_1: Uh, 9/13/97.

Speaker speaker\_0: Yep. So, yeah, your phone number is 402-2032?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: Got an email, that's leebrannon97@gmail.com?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Thank you. All right. So, as far as... They offer... This is for health insurance offered through Partners Personnel. They offer you medical, free Rx, virtual care, dental, short-term disability, life insurance, vision, critical illness, group accident, preventative care, behavior health, and the ID experts.

Speaker speaker\_1: Okay. Um, how much a month is it?

Speaker speaker\_0: It'd be weekly, and it depends on what you get enrolled into.

Speaker speaker\_1: Okay. Um-

Speaker speaker\_0: And the prices vary. I can send you a benefits guide if you would like to look over that before getting enrolled 'cause you have 30 days from the date of receipt you receive your first check to get enrolled. It looks like your date is 2/3/25.

Speaker speaker\_1: Okay, so I have till the 3rd?

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_1: Okay. Okay, cool. So, uh, yeah, if you could just send me that, I'll look over it and I'll give you guys a call back.

Speaker speaker\_0: So it's leebrannon97@gmail.com that email?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: Okay, one moment. You mind if I put you on a brief hold while I get that for you?

Speaker speaker\_1: Yeah, that's fine.

Speaker speaker\_0: Thank you. All right. Are you there, Mr. Brannon?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: I just sent that guide to your email. Should be from the [info@benefitsinacar.com](mailto:info@benefitsinacar.com).

Speaker speaker\_1: Okay, I got it.

Speaker speaker\_0: Well, was there anything I-

Speaker speaker\_1: All right, um, is it okay if I loo-... No, sir. I'll look that over and I'll call you guys back.

Speaker speaker\_0: Okay. Just so you know, we're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday.

Speaker speaker\_1: All right, thank you so much, sir.

Speaker speaker\_0: No problem. Thanks for calling Benefits in a Car. I hope you have a great rest of your week.

Speaker speaker\_1: Yeah, you bet.