

## **Transcript: Malcolm**

**Nash-6031469745487872-4642696415625216**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Car. This is Malcolm. How can I help you? Hi. I just got two missed calls, and I'm asking this number. Uh, well, did they leave a voice mail, ma'am? No. Somebody just called me twice. What is this for? We're Benefits in the Car. We're a plan administrator for health insurance for staffing companies. Oh, okay. Thank you. No problem. Is there anything I can help you with today, ma'am?

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thanks for calling Benefits in the Car. This is Malcolm. How can I help you?

Speaker speaker\_2: Hi. I just got two missed calls, and I'm asking this number.

Speaker speaker\_1: Uh, well, did they leave a voice mail, ma'am?

Speaker speaker\_2: No. Somebody just called me twice. What is this for?

Speaker speaker\_1: We're Benefits in the Car. We're a plan administrator for health insurance for staffing companies.

Speaker speaker\_2: Oh, okay. Thank you.

Speaker speaker\_1: No problem. Is there anything I can help you with today, ma'am?