

## **Transcript: Malcolm**

**Nash-6008206870495232-4900050278858752**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello. This is Malcolm, how can I help you? Oh yes, who did you say it is? What company do you... What company do you represent? We are partners with multiple clients. Ma'am, we're Benefits in the Card, we're an administrator for health insurance for staff and companies. Oh, okay. All right. Thank you very much. No problem.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello.

Speaker speaker\_2: This is Malcolm, how can I help you?

Speaker speaker\_1: Oh yes, who did you say it is? What company do you... What company do you represent?

Speaker speaker\_2: We are partners with multiple clients. Ma'am, we're Benefits in the Card, we're an administrator for health insurance for staff and companies.

Speaker speaker\_1: Oh, okay. All right. Thank you very much.

Speaker speaker\_2: No problem.