

Transcript: Malcolm

Nash-5981886540627968-6748187022278656

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in the Car. This is Malcolm, how can I help you? Yeah, I do not want your benefits. What staffing company do you work for? Crown. What's the last four of your social? 216. What was it again? 8216. First name? Johnny. Last name? Hayes. All right. For security purposes, can you ref-- verify your address and date of birth for me? 25 1/2 East Main Street, Palestine, Indiana, 46163-7979. Well, sir, that's not the address that we have on file. 2853 Palace Drive. Thank you. Would you like the phone number 650-9587? What was that again? The phone number is 650-9587? Yes. And your email is johnhayes832 at gmail.com? Yes. Okay. I, I got that declined for you, Mr. Johnny. Was there anything else I could help you with today? No, that's it. Thank you. No problem. Thanks for calling Benefits in the Car. I hope you have a good rest of your week. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in the Car. This is Malcolm, how can I help you?

Speaker speaker_2: Yeah, I do not want your benefits.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: Crown.

Speaker speaker_1: What's the last four of your social?

Speaker speaker_2: 216.

Speaker speaker_1: What was it again?

Speaker speaker_2: 8216.

Speaker speaker_1: First name?

Speaker speaker_2: Johnny.

Speaker speaker_1: Last name?

Speaker speaker_2: Hayes.

Speaker speaker_1: All right. For security purposes, can you ref-- verify your address and date of birth for me?

Speaker speaker_2: 25 1/2 East Main Street, Palestine, Indiana, 46163-7979.

Speaker speaker_1: Well, sir, that's not the address that we have on file.

Speaker speaker_2: 2853 Palace Drive.

Speaker speaker_1: Thank you. Would you like the phone number 650-9587?

Speaker speaker_2: What was that again?

Speaker speaker_1: The phone number is 650-9587?

Speaker speaker_2: Yes.

Speaker speaker_1: And your email is johnhayes832 at gmail.com?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. I, I got that declined for you, Mr. Johnny. Was there anything else I could help you with today?

Speaker speaker_2: No, that's it. Thank you.

Speaker speaker_1: No problem. Thanks for calling Benefits in the Car. I hope you have a good rest of your week.

Speaker speaker_2: You too.