

Transcript: Malcolm

Nash-5977103375745024-4727057506320384

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... benefits and a card. This is Malcolm, how can I help you? I'm supposed to call this number to make sure that they don't take this out on my pay stub 'cause I don't want it. Which, which type of company do you work for? Serge. What's the last four of your Social? 4088. First name? Johnny. Last name? Collier. And for security purposes, can you verify your address and date of birth for me? 240 Safector Drive, Apartment 3, 21666. Thank you. Huh? I said thank you. Okay. There's no phone number on file, would you like to add a phone number? Uh, the new phone number is 740-243... Uh, let me look. 0265. You said 740-243-0625? Yes. Thank you. And the email is johnnycollier98@yahoo.com? Yep. Thank you. All right. I got that decline for you, Mr. Johnny. Was there anything else I could help you with today? That's it. All right. in the card. Hope you have a great rest of your week. You too. Bye. Take care.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... benefits and a card. This is Malcolm, how can I help you?

Speaker speaker_2: I'm supposed to call this number to make sure that they don't take this out on my pay stub 'cause I don't want it.

Speaker speaker_1: Which, which type of company do you work for?

Speaker speaker_2: Serge.

Speaker speaker_1: What's the last four of your Social?

Speaker speaker_2: 4088.

Speaker speaker_1: First name?

Speaker speaker_2: Johnny.

Speaker speaker_1: Last name?

Speaker speaker_2: Collier.

Speaker speaker_1: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: 240 Safector Drive, Apartment 3, 21666.

Speaker speaker_1: Thank you.

Speaker speaker_2: Huh?

Speaker speaker_1: I said thank you.

Speaker speaker_2: Okay.

Speaker speaker_1: There's no phone number on file, would you like to add a phone number?

Speaker speaker_2: Uh, the new phone number is 740-243... Uh, let me look. 0265.

Speaker speaker_1: You said 740-243-0625?

Speaker speaker_2: Yes.

Speaker speaker_1: Thank you. And the email is johnnycollier98@yahoo.com?

Speaker speaker_2: Yep.

Speaker speaker_1: Thank you. All right. I got that decline for you, Mr. Johnny. Was there anything else I could help you with today?

Speaker speaker_2: That's it.

Speaker speaker_1: All right. in the card. Hope you have a great rest of your week.

Speaker speaker_2: You too. Bye.

Speaker speaker_1: Take care.