

## **Transcript: Malcolm**

**Nash-5961058931916800-4636563696730112**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, Miss Noelle. This is Malcolm with Benefits in a Car. We were just talking about getting you access to your virtual care. I was just giving you a call to let you know that you should be able to log in now and that issue should have been fixed. If you have any questions, feel free to give us a call back. We're open 10:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday. Thank you, and have a great rest of your week.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call is being monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey, Miss Noelle. This is Malcolm with Benefits in a Car. We were just talking about getting you access to your virtual care. I was just giving you a call to let you know that you should be able to log in now and that issue should have been fixed. If you have any questions, feel free to give us a call back. We're open 10:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday. Thank you, and have a great rest of your week.