

## **Transcript: Malcolm**

**Nash-5905567024726016-6336632021368832**

### **Full Transcript**

Thanks for calling Benefits in a Card. This is Malcolm. How can I help you? Hi. I was, I was told to call this number. Is this... Are you affiliated with Associated Staffing? Yes, sir. We're Benefits in a Card. We're a plan administrator for health insurance for staffing companies. Okay. Yeah, I want to decline benefits. What's the last four of your social? All right. I'll decline it for you. 9752. First name? Ronald. And for security purposes, can you verify your address and date of birth for me? Uh, hold on. I'll call back.

### **Conversation Format**

Speaker speaker\_0: Thanks for calling Benefits in a Card. This is Malcolm. How can I help you?

Speaker speaker\_1: Hi. I was, I was told to call this number. Is this... Are you affiliated with Associated Staffing?

Speaker speaker\_0: Yes, sir. We're Benefits in a Card. We're a plan administrator for health insurance for staffing companies.

Speaker speaker\_1: Okay. Yeah, I want to decline benefits. What's the last four of your social?

Speaker speaker\_0: All right. I'll decline it for you.

Speaker speaker\_1: 9752.

Speaker speaker\_0: First name?

Speaker speaker\_1: Ronald.

Speaker speaker\_0: And for security purposes, can you verify your address and date of birth for me?

Speaker speaker\_1: Uh, hold on. I'll call back.