

Transcript: Malcolm

Nash-5857560300044288-5001274658340864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Card, this is Malcolm, how can I help you? Yes, I need you to look up something. Uh, I had applied for benefits with y'all, with the card or whatever. What staffing company? What's what? What staffing company? I'm not with a staffing company. I don't know, that's what she asked me yesterday. So I don't know if I'm doing it for this number, whatever, but it's Benefits. It shows up on my timecard, Benefits. And they end up getting me for 90 something dollars altogether. So what, you mean to say you don't work for a staffing company? No, I don't. Mm-hmm. That's what she found unusual yesterday. I don't remember how I ended up applying for them and getting or doing whatever, but I do know they're on my accounts. You have to, if you... You have to be with a staffing company to have this phone number, ma'am, and for things to get taken out. Okay, okay, I have to be. Whatever.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Card, this is Malcolm, how can I help you?

Speaker speaker_2: Yes, I need you to look up something. Uh, I had applied for benefits with y'all, with the card or whatever.

Speaker speaker_1: What staffing company?

Speaker speaker_2: What's what?

Speaker speaker_1: What staffing company?

Speaker speaker_2: I'm not with a staffing company. I don't know, that's what she asked me yesterday. So I don't know if I'm doing it for this number, whatever, but it's Benefits. It shows up on my timecard, Benefits. And they end up getting me for 90 something dollars altogether.

Speaker speaker_1: So what, you mean to say you don't work for a staffing company?

Speaker speaker_2: No, I don't.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: That's what she found unusual yesterday. I don't remember how I ended up applying for them and getting or doing whatever, but I do know they're on my accounts.

Speaker speaker_1: You have to, if you... You have to be with a staffing company to have this phone number, ma'am, and for things to get taken out.

Speaker speaker_2: Okay, okay, I have to be. Whatever.