

## **Transcript: Malcolm**

**Nash-5804190216011776-6258636643942400**

### **Full Transcript**

Hola. Your call may be monitored or recorded for quality assurance purposes. Esta es su mensaje, llame para más tarde. Bye-bye. Hey, Mr. Koto. This is Malcolm with Benefits in the Car calling in regards to your enrollment form with BG Staffing Group. Looks like you selected you wanted coverage but then also selected to not participate, so we're just calling to verify if you wanted to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. You do have date-- 30 days from the date you receive your first paycheck to get enrolled in the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.

### **Conversation Format**

Speaker speaker\_0: Hola.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: Esta es su mensaje, llame para más tarde. Bye-bye.

Speaker speaker\_2: Hey, Mr. Koto. This is Malcolm with Benefits in the Car calling in regards to your enrollment form with BG Staffing Group. Looks like you selected you wanted coverage but then also selected to not participate, so we're just calling to verify if you wanted to get enrolled into the coverage or not. Until we hear from you, we will be declining the coverage. You do have date-- 30 days from the date you receive your first paycheck to get enrolled in the coverage. If you have any questions, feel free to give us a call back at 1-800-497-4856. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great day.