

Transcript: Malcolm

Nash-5803181394935808-5483592039579648

Full Transcript

Thanks for calling Benefits in a Card. This is Malcolm. How can I help you? Malcolm, hi. I'm calling from a, a hospital. I need the provider line. I can't seem to find it on this insurance card. So what does the... Does the ID card say 90 Degree Benefits or American Public Life? Yes. No, no, 90 Degrees Benefits. Sorry. I, I can give you the phone number whenever you're ready. Perfect. I'm ready. It's 1-800-833-4296. And you want to hit- Uh, okay. ... 1 to speak with a representative. One. Got it. Thank you very much. No problem. Thanks for calling Benefits in a Card. Hope you have a great rest of your week. Mm-hmm. You too. Bye now. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Card. This is Malcolm. How can I help you?

Speaker speaker_1: Malcolm, hi. I'm calling from a, a hospital. I need the provider line. I can't seem to find it on this insurance card.

Speaker speaker_0: So what does the... Does the ID card say 90 Degree Benefits or American Public Life?

Speaker speaker_1: Yes. No, no, 90 Degrees Benefits. Sorry.

Speaker speaker_0: I, I can give you the phone number whenever you're ready.

Speaker speaker_1: Perfect. I'm ready.

Speaker speaker_0: It's 1-800-833-4296. And you want to hit-

Speaker speaker_1: Uh, okay.

Speaker speaker_0: ... 1 to speak with a representative.

Speaker speaker_1: One. Got it. Thank you very much.

Speaker speaker_0: No problem. Thanks for calling Benefits in a Card. Hope you have a great rest of your week.

Speaker speaker_1: Mm-hmm. You too. Bye now.

Speaker speaker_0: Thank you. Bye.