

Transcript: Malcolm

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thanks for calling Benefits in a Cart. This is Malcolm. How can I help you? Yeah, I just got a text message saying my opportunity to enroll in benefits is coming to an end. What staffing company do you work for? What's that? Oh, the staffing agency. Is that what it is? Yes, sir. What staffing company do you work for? Oh, no, no. Never mind then. I don't, I don't need that. All right. Well, was there anything else I can help you with today, sir? Uh, no. I was wondering what that was, that's why I called. Okay. Yeah. There's nothing else. Thanks for calling Benefits in a Cart. I hope you have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thanks for calling Benefits in a Cart. This is Malcolm. How can I help you?

Speaker speaker_2: Yeah, I just got a text message saying my opportunity to enroll in benefits is coming to an end.

Speaker speaker_1: What staffing company do you work for?

Speaker speaker_2: What's that? Oh, the staffing agency. Is that what it is?

Speaker speaker_1: Yes, sir. What staffing company do you work for?

Speaker speaker_2: Oh, no, no. Never mind then. I don't, I don't need that.

Speaker speaker_1: All right. Well, was there anything else I can help you with today, sir?

Speaker speaker_2: Uh, no. I was wondering what that was, that's why I called.

Speaker speaker_1: Okay. Yeah. There's nothing else. Thanks for calling Benefits in a Cart. I hope you have a great day.